

SCOPE newsletter

April 2018



SASKATCHEWAN COLLEGE OF PHARMACY PROFESSIONALS

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Elections 2018-2019 – March 28, 2018

In April 2010, bylaw amendments were passed to protect the offices of President, President-elect and Vice-president from election by designating these positions as members of Council. These amendments also provide Council with the flexibility to appoint members to fill vacancies at their discretion should they occur as a result of this process.

Notices of election were mailed according to the bylaws to eligible members in Divisions 2, 4, 6 and 8. One nomination was received from each of Divisions 2 and 6, with Kyla Jackson (Division 2) and Brandon Krahn (Division 6) declared elected by acclamation, respectively.

As there were two contested Divisions, an election was held on Wednesday, March 28, 2018, at the College office in Regina:

- Two nominations were received for Division 4 and Rod Amaya was declared elected by majority vote.
- Six nominations were received for Division 8 and Amy Wiebe was declared elected by majority vote.

Council would like to thank the members who volunteered to join Council to further the work of the College.

Therefore, the constitution of Council, effective July 1, 2018, will be:

President – officer election May 11, 2018

President-elect – officer election May 11, 2018

Vice-president – officer election May 11, 2018

Division 1 – **Stephanie Miller**, Weyburn

Division 2 – **Kyla Jackson**, Hudson Bay

Division 3 – **Margaret Wheaton**, Biggar

Division 4 – **Rod Amaya**, Saskatoon

Division 5 – **Peyman Nemati**, Regina

Division 6 – **Brandon Krahn**, Swift Current

Division 7 – **Doug MacNeill**, Lanigan

Division 8 – **Amy Wiebe**, Saskatoon

Past-president – **Bill Gerla**, Humboldt

Ex-Officio – **Dr. Kishor Wasan**, Saskatoon, Dean, College of Pharmacy and Nutrition

Public Members – **Bonnie Caven**, Regina; **Mark Hawkins**, Regina;

Michael Lummerding, Ste. Brieux; **George Thomas**, Regina

Pharmacy Technician Observers – **Lyndsay Brakstad**, Tisdale and **Jonina Code**, Foam Lake

College of Pharmacy and Nutrition Senior Stick – **Meghanne Rieder**, Saskatoon,
College of Pharmacy and Nutrition

Council says goodbye and extends their appreciation to **Paul Melnyk** from
Division 4 and **Jordan Kalesnikoff**, Senior Stick.

SCPP COUNCIL 2017-2018

PRESIDENT

Justin Kosar, Saskatoon

PRESIDENT-ELECT

Vacant

VICE PRESIDENT

Marilyn Youngmans

PAST PRESIDENT

Bill Gerla, Humboldt

DIVISION 1

Stephanie Miller, Weyburn

DIVISION 2

Kyla Jackson, Hudson Bay

DIVISION 3

Margaret Wheaton, Biggar

DIVISION 4

Paul Melnyk, Saskatoon

DIVISION 5

Peyman Nemat, Regina

DIVISION 6

Vacant

DIVISION 7

Doug MacNeill, Lanigan

DIVISION 8

Marilyn Youngmans, Lloydminster

EX OFFICIO

Dean Kishor Wasan, Saskatoon
College of Pharmacy and Nutrition

PUBLIC MEMBERS

Bonnie Caven, Regina
Mark Hawkins, Regina
Michael Lummerding, St. Brieux
George Thomas, Regina

PHARMACY TECHNICIAN OBSERVERS

Lyndsay Brakstad, Tisdale
Jonina Code, Foam Lake

STUDENT OBSERVER

Jordan Kalesnikoff, Saskatoon

SCPP STAFF

JEANNE ERIKSEN

Deputy Registrar

PAT GUILLEMIN

Pharmacy Permits and Systems Manager

PERRY HERMANSON

PIP Data Quality Facilitator (term)

RAY JOUBERT

Associate Registrar

DARLENE KING

Reception and Office Operations Coordinator

CHRISTINA MCPHERSON

Administrative Assistant to the Deputy Registrar

HEATHER NEIRINCK

Registration and Systems Administrator

LORI POSTNIKOFF

Assistant Registrar – Field Operations and Complaints Director

JEANNETTE SANDIFORD

Assistant Registrar – Field Operations and COMPASS Lead

TAMI SCHWEBIUS

Complaints Manager

BRITTANY SHARKEY

Professional Affairs Administrator

AUDREY SOLIE

Registration Administrator

JEANA WENDEL

Registrar

INGRID WAKEFIELD

Executive Assistant to the Registrar

CHERYL WYATT

Communications Coordinator

COUNCIL HIGHLIGHTS – MARCH 23, 2018

Council convened for their regularly scheduled meeting on Friday, March 23, 2018 in Regina. Council begins the proceedings with an environmental scan of the issues that have been brought to the attention of each Councillor since their last meeting. Some issues are common across the province and some are unique to specific areas:

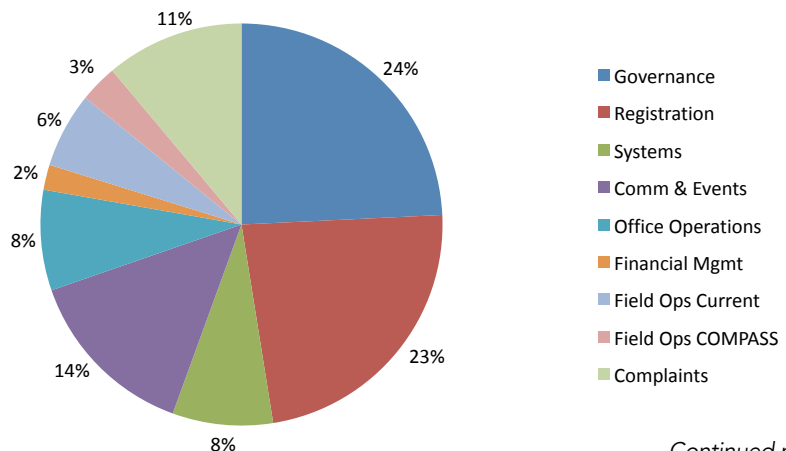
- Drug shortages are a continuing issue;
- The Pan-Canadian Pharmaceutical Alliance is causing concern for the profession: pricing, back orders and fears of downstream effects that may affect the number of staff positions and wages leading to an increase in patient complaints;
- The upcoming legalization of marijuana is raising many questions at the pharmacy counter;
- Prescribing of the new indications: uncomplicated urinary tract infections in women; influenza; onychomycosis and hormonal contraceptives, and how this information was conveyed to members;
- Private label shortages of OTC products is increasing;
- Requests for minor ailments prescribing is increasing;
- Increasing issues with physician signatures being illegible and time consuming to track;
- Roll-out of new “connected care unit” in the province – Lloydminster with the introduction of two pharmacists on the floor of the unit;
- A couple of Councillors referred to “toxic” social media comments and/or emails from consumers; and
- Huge increase in the number of calls received by medSask.

From the Registrar’s Report:

SCPP Internal Statistics, March 23, 2018

	2016	2017 YTD
Pharmacies	367	383 (+3.6%)
Membership – Pharmacists		
Practicing		
Full	1,619	1,678
Conditional	10	0
Other (Non-P/Assoc/Ret)	192	195
Total Pharmacists	1,821	1,873
Pharmacy Technicians	82	206
Total Membership	1,903	2,079 (+9.2%)

SCPP staff time per work unit:



Continued next page

Council Highlights – continued from page 2

2018-2019 Budget

After careful consideration Council approved the proposed 2018-2019 Budget.

Pharmacist membership fees will be increasing by \$5.00 and the annual membership fees for pharmacy technicians will be increasing by \$35.00. In the past there was no assessment for continuing education in the pharmacy technician fee structure.

These fee increases arise from a request from the Continuing Professional Development for Pharmacy Professionals (CPDPP) for an increase to their grant from the College. The amount per capita has not increased since inception of the grant. Since the new Act came into effect, there have been several requests from SPCPP for intensive training pursuant to the enhanced scope of practice. Providing new programming is essential to keep pace with the evolving scope of practice.

Currently there is very little continuing education available for pharmacy technicians. CPDPP has recognized this need and will be adding dedicated resources to address this deficiency.

Please refer to the [article on page 11](#) for budget details.

Travel Health Framework

We have provided a draft of our travel health framework to the Ministry of Health based upon Council's decision to model and adapt the New Brunswick College of Pharmacists framework. We are working with CPDPP and medSask to adapt and implement training and guidelines for prescribing travel health medications and vaccines.

We will submit draft regulatory bylaws to the Minister for his approval to authorize pharmacists to prescribe vaccines, including travel vaccines and medicines. The Ministry has asked that we expand Minor Ailments and Self-care bylaws by adding a preventable disease category.

We will keep you apprised as new information becomes available.

Pharmacy Technician Regulation

In the January 2018 issue of SCOPe, we shared the deadline for registration for pharmacy technician candidates moving through the bridging program. At that time we stated:

Council received recommendations from the Registration and Licensing Policies Committee for the expiration of the non-CCAPP graduate pathway for pharmacy assistants seeking registration as a pharmacy technician in Saskatchewan. Based on the information provided, Council accepted the committee's recommended deadline for registration of pharmacy assistants completing the Bridging Pathway to be December 31, 2019.

The current deadline for the PEBC Evaluating Exam and the National Pharmacy Technician Education Bridging Program is December 31, 2018. This allows one year for completion of the remaining requirements: PEBC Qualifying Exam, structured practical training and the SPCPP jurisprudence exam. After 2019, the only pathway to registration as a pharmacy technician in Saskatchewan will be graduation from a CCAPP-approved educational program.

Anyone interested in pursuing this pathway is urged to contact the SPCPP office as soon as possible.

Continued next page

MISSION

The Saskatchewan College of Pharmacy Professionals serves the public interest by regulating the profession of pharmacy to provide safe, competent pharmacy care in Saskatchewan.

VISION

Advancing quality pharmacy care for a healthier Saskatchewan

VALUES

Professionalism

Accountability

Visionary Leadership

Collaboration

Education

GOALS

Advancing Public Safety in Pharmacy Services

Ensuring Priorities and Resources are aligned to Achieve Goals

Maintaining a Self-Regulated Profession

Increasing Recognition of Pharmacy Professionals as Essential Members of the Health Care Team

Supporting Health Care Public Policy

Council Highlights – continued from page 3

We now realize that we may not have been crystal clear regarding one group of candidates. In the new Regulatory Bylaws, it is stipulated that the graduates of a CCAPP-accredited program have one year to register with the College.

As indicated in the January 2018 issue of SCOPe, we stipulated that all candidates coming through the bridging pathway also had until December 31, 2019, one year post completion of the National Pharmacy Technician Bridging Program and the PEBC Evaluating Exam deadline of December 31, 2018, to complete registration with the College.

We understand that there is a group of eligible candidates who we have not specifically addressed, those being graduates of a CCAPP-accredited program prior to the 2016 graduating class. These would be Saskatchewan Institute of Applied Science and Technology (SIAST) graduates from 2009 when the program was first accredited by CCAPP until the 2015 graduating class, or their equivalent from other Canadian CCAPP-accredited programs.

For clarity and to align with the end of the transition period and the deadline already approved for candidates following the bridging program pathway, we wish to confirm, that all graduates from a CCAPP-accredited program in Saskatchewan between the years of 2009-2014 must register with the Saskatchewan College of Pharmacy Professionals before December 31, 2019, when this window of opportunity closes.

Furthermore, with the deadline for completion of the bridging pathway in Saskatchewan being December 31, 2018, we will be proceeding with submission of a bylaw amendment to the Minister of Health to include the end date of December 31, 2018, in clause 3 of Part D of the Regulatory Bylaws. Once this has been submitted and approved by the Minister, the membership will be notified.

Advanced Method Certification Training Program

Since the public Health Agency of Canada discontinued their "Education Program for Immunization Competencies (EPIC)" program that we were using, the Continuing Professional Development for Pharmacy Professionals (CPDPP) unit has researched alternatives and found the Dalhousie University program to be a satisfactory replacement. CPDPP is working on updating and integrating our Saskatchewan specific module within this program.

For new members wishing to achieve Advanced Method Certification in order to attain authorization to administer drugs by injection in Saskatchewan, there have been a few

months where training has been unavailable. We anticipate that the new program will be available later this spring. Information will be posted on our website and to our Facebook group page as soon as this has been finalized.

Professional Practice Committee Composition

The Professional Practice Committee had recommended that Council review the composition of the committee to include the pharmacy technician perspective. Council had requested that the office invite interested pharmacy technician members to submit their names with an expression of interest in joining this Committee.

Five practising pharmacy technicians made their written submissions and we thank all of these volunteers for their willingness to join this important committee. After careful review, Shauna Nowakowski will serve as the community pharmacy technician and Colleen Thurber will be the hospital pharmacy technician on the Committee.

We would have loved to have all of these candidates assist with the affairs of the College and sincerely request that they look for other opportunities in the months ahead to get involved with the work of the College.

Exempted Codeine Products

In response to the opioid crisis, developments in other provinces, growing member concerns over misuse of these products and recent information demonstrating little if any therapeutic benefit, Council agreed in principle to ban the sale of these products from pharmacies. This means that we will submit a proposed regulatory bylaw amendment to stakeholders for consultation before finalizing this decision.

Professional Autonomy Framework

Council reviewed the results of our survey of members and feedback received from four corporate interests. Based upon this information, Council agreed that we should continue our consultation process with stakeholders by preparing a more comprehensive document with greater detail and responses to this feedback.

Inducements and Rewards on the Purchase of Prescriptions

Council is continuing the process of gathering information as we examine our options. More will follow as we finalize our position.

Advanced Method Certification Renewal Requirements for Pharmacists

Only pharmacists who have applied for and been granted Advanced Method Certification (AMC) are authorized to administer drugs by injection. Those pharmacists who have not yet been certified can submit their original application as soon as they have met the requirements. Pharmacists who would like to continue providing injections must renew their certification **annually**. This step has been built into the membership renewal process.

For the 2018-2019 membership year, all pharmacists who wish to renew their AMC must have completed the AMC Update (please see below) that was made available in the fall of 2017. Without completing this update education, the AMC will not be renewed and there will be a restriction on the pharmacist's licence. This means that the member will NOT be authorized to administer any vaccine or medication by injection.

Remember that valid Standard First Aid and CPR Level C with AED (must be renewed every three years) must be maintained before re-applying for AMC. Both training and certification are required to practise in this scope.

NOTE: AMC is not mandatory to renew a pharmacist licence. However, pharmacists who currently hold AMC and who wish to continue providing medications through injections must renew or apply for the certificate and meet all requirements.

Mandatory Update for Immunization (Publicly Funded Influenza)

The Update on Immunization training provided by the Continuing Professional Development for Pharmacy Professionals (CPDPP) is mandatory for all AMC members for the 2018-2019 licence renewal. This online training will reinforce knowledge and also fills in gaps that may have been identified.

Pharmacists who do not currently hold the AMC must take both the [initial training](#) and the [mandatory update on immunizations](#) to apply for an Advanced Method Certificate. Training will be available in 2018. See Council Highlights.



Membership Renewals are Around the Corner

All requirements for membership renewal need to be in the SCPP office by June 1, 2018.

Please remember to update profile information, especially place of employment, email address and mailing address. Current information helps determine the electoral divisions for College elections and allows SCPP to inform its members of urgent matters.

The best way to let the College know of any updates to email address, mailing address or place of employment is to log into the member portal and make the needed changes. Click on the "MEMBER LOGIN" link on the [College website](#) at the top right of the page.

New Deadlines for Pharmacy Assistants and Pharmacy Technician Program Graduates

As stated in the Council Highlights, the SCPP Council has determined the final deadlines affecting all individuals seeking to become regulated as pharmacy technicians in Saskatchewan utilizing the Structured Practical Skills Assessment (SPSA) course. Only those individuals who have graduated from a CCAPP-accredited program in 2017 and going forward will be able to become registered as a pharmacy technician in Saskatchewan.

All candidates who have completed or are completing the National Pharmacy Technician Bridging Program or have graduated from a CCAPP-accredited program prior to and including the graduating class of 2017, must complete all registration requirements and be registered with SCPP by December 31, 2019. After that time the SPSA course will no longer be offered and this pathway will no longer be available. The last intake of candidates for the SPSA course at Saskatchewan Polytechnic will be September 1, 2019.

First Deadline

By December 31, 2018, the Pharmacy Examining Board of Canada (PEBC) Evaluating Examination and the National Pharmacy Technician Education Bridging Program offered through Selkirk College must be completed. If these requirements are not fully completed by the December 31, 2018 deadline, candidates will not be able to continue to pursue registration through the bridging pathway.

Second Deadline

By December 31, 2019, those candidates who met the criteria listed under the first deadline, must now all be registered. This means the PEBC Qualifying Examination, the structured practical training (SPSA or SPTA), the SCPP Jurisprudence exam must be completed, and all application forms and fees due to SCPP must be paid.

Once the December 31, 2019 deadline is past, the only available route to register as a pharmacy technician in Saskatchewan will be to graduate from a Canadian Council for Accreditation of Pharmacy Programs (CCAPP) approved educational program and meet all requirements of the graduate pathway.

More Information

Interested pharmacy assistants and pharmacy technician program graduates should review the [February 2018 SCOPe Special Edition newsletter for Pharmacy Technicians](#). The [May 2015 Frequently Asked Questions for Pharmacy Technicians](#) is another resource if candidates have questions about the registration process beyond the special edition.

Approved Pharmacy Technician Designations

Pharmacy technicians are a recognized pharmacy professional and along with that, have the privilege of being able to use a professional designation.

The College recognizes a number of designations for SCPP pharmacy technician members. Designations approved by Council and recognized include:

- PhT**
- Pharm. Tech.**
- Pharm Tech**

These three are the only recognized designations in Saskatchewan. Other variations, such as "RPT" are used in other jurisdictions. However, these are not recognized in Saskatchewan.

Repealed Regulatory Bylaw

Effective March 16, 2018, as printed in The Saskatchewan Gazette, section 11(2) of Part N of the SCPP Regulatory Bylaws has been repealed.

Repealed Bylaw

Section 11(2) of Part N of the Regulatory Bylaws states: "Upon having received training as approved by Council, a licensed pharmacist may prescribe and a member may sell a Schedule I drug to a member of the public, in the absence of a prescription from a medical practitioner, when under emergency or urgent circumstances the pharmacist deems it to be in the best interests of the patient to provide a reasonable quantity of an oral contraceptive sufficient to meet the patient's needs and a diagnosis or assessment by a practitioner for emergency contraception is not required, as the pharmacist is able to assess the patient's needs for emergency contraception."

What Does This Mean?

This means that the original prescriptive authority given for emergency oral contraception has been repealed and that emergency oral contraception now solely falls under Minor Ailments and Self-care Prescribing in section 9 of Part K of the SCPP Regulatory Bylaws.

Emergency Contraception Prescribing

Section 11(2) of Part N of the SCPP Regulatory Bylaws addressed **emergency contraception only**. This bylaw was not intended for billing an interim supply for ongoing birth control purposes. By repealing this bylaw, the prescribing of emergency contraception now falls under the Minor Ailments – Self-care bylaw, section 9 of Part K of the Regulatory Bylaws.

All billing questions should be directed to the Pharmacy Association of Saskatchewan (PAS) or the Saskatchewan Drug Plan.

Revised Opioid Wallet Cards Available to Order

Health Canada has recently updated the opioid overdose [wallet card](#). Along with information on how to spot an opioid overdose and what to do if you suspect an opioid overdose, the new wallet cards now include information on the *Good Samaritan Overdose Act*. This legislation protects people who seek emergency help during an overdose situation from charges related to simple drug possession. Health Canada hopes that the additional information will encourage people to call for help during an overdose.



These cards are available free of charge. Order up to 150 cards here: [English Cards](#) [French Cards](#). For more information, please contact Monica Pantusa from Health Canada's Opioids Communications Team at monica.pantusa@canada.ca.

Know the Signs of an Opioid Overdose

Blue lips or nails

Dizziness and confusion

Can't be woken up

Choking, gurgling or snoring sounds

Slow, weak or no breathing

Drowsiness or difficulty staying awake

Suspect an Overdose?

CALL **911** or your local emergency number

Administer **naloxone** if you have it

Stay with the person until help arrives

You have the power to save a life.

Learn more at Canada.ca/Opioids
Together we can #StopOverdoses

Saving a life is the number one priority during an overdose

Even if you've taken drugs or have some on you, the Good Samaritan law protects you from:

- Simple drug possession charges
- Violation of conditions regarding simple possession in:
 - pre-trial release | conditional sentences | probation orders | parole

This law applies to the person who has overdosed, the person who seeks help and anyone at the scene when help arrives.



Community Pharmacy Professionals Advancing **Safety** in Saskatchewan

COMPASS Update

Since the official launch of the COMPASS program on December 1, 2017, Saskatchewan community pharmacies have been very diligent with implementing the COMPASS tools. Each week, more pharmacies are reporting their incidents to the Community Pharmacy Incident Reporting (CPhIR) online program. These efforts are greatly appreciated and will pay off with safer patient care in the future.

However, simply reporting the incidents is not enough. Discussions also need to be held to **determine what, how and why the incident occurred**, and steps taken to prevent the error from happening again. Preliminary assessments during practice reviews are showing that pharmacies are doing a good job with reporting. However, improvements could be made to ensure that the narrative included in the report contains not only what the error was, but how it happened and why. **This information also helps to determine what strategies need to be implemented to prevent the error from re-occurring.**

When reporting an incident, it is encouraged to ensure that blame is not focused on one individual or group, but to determine what system flaw allowed the error to occur. For example, instead of reporting an incident with the following information:

During order entry, the pharmacy assistant entered the wrong drug. The pharmacist noticed the error during the checking phase and fixed the error. The pharmacy assistant agrees to be more diligent when choosing the drug.

Alternatively, the following information could be entered to indicate the true issue (system flaw):

During order entry, Celebra 10mg was entered instead of Celebrex 100mg. This was determined to be due to the similarity of the drug names. During the checking phase, the error was noted and the correct drug was entered. Pharmacy staff is going to review the list of look-alike, sound-alike drug pairs and will implement the Tall Man lettering system to make the drug name stand out more during order entry.

The second example includes the what, how and why of the incident, as well as the follow-up actions to prevent the error from occurring again. Also, there is no blame put on the person that made the error or an assumption that by fixing the person, the error won't happen again; instead a system fix was being implemented.

Staggered Implementation Dates

By February 1, 2018, pharmacy staff members were to have implemented the CPhIR error reporting system into the pharmacy workflow. Therefore, all pharmacies should be identifying and reporting near misses and incidents that get to the patient. There are still some pharmacies that have not yet entered any incidents. If this is due to no errors occurring, that is understandable. However, if pharmacy staff have not made any efforts to identify and report incidents, they are encouraged to make that a priority as soon as possible. Strategies are being determined to ensure all pharmacies are actively identifying incidents and reporting them into the CPhIR system.

The implementation dates for the other tools are listed below. The next tool that pharmacy staff should have implemented is the **Medication Safety Self-Assessment (MSSA)** which was to be completed by **April 1, 2018**. If your MSSA is not yet completed, pharmacy staff members are encouraged to meet as soon as possible. Just a reminder that the pharmacy staff can use a paper copy of the MSSA to record their ratings and then enter the results online after the self-assessment is completed. A paper copy of the MSSA can be printed from the CPhIR website under "CE & Resources." When entering the MSSA results online, ensure the information is entered under the new platform and not the MSSA (Legacy) platform.

April 1, 2018 – Medication Safety Self-Assessment (MSSA)

- survey completed and entered online

June 1, 2018 – Quality Improvement (QI) Tool

- improvement plan developed and documented

If you have any questions regarding completing or entering the MSSA results, please contact ISMP Canada at mssa@ismc-canada.org or info@saskpharm.ca.

Ask Me Anything Sessions

ISMP Canada wants to ensure that individuals who have questions or require other information (e.g. refresher training) are able to speak directly to an ISMP Canada staff member. Pharmacy Managers and/or Quality Improvement (QI) Coordinators can request a designated time to ask questions, troubleshoot problems or get instruction on the COMPASS tools (CPhIR and MSSA). These “Ask Me Anything” sessions are intended for questions that may need a little more time (15-30 minutes). Pharmacy staff can continue to phone ISMP Canada to talk to an ISMP Canada staff member at any time for shorter, less in-depth questions.

The link to book an “Ask Me Anything” session is <https://secure.ismp-canada.org/CPhIR/Reporting/ama.php>.

Volunteers for the COMPASS Committee

Now that COMPASS is a bylaw requirement in all Saskatchewan community pharmacies, volunteers are being recruited to sit on the COMPASS Committee. The committee’s mandate is to be responsible for the continuous quality improvement of COMPASS and to provide oversight and direction for the COMPASS Continuous Quality Improvement (CQI) program to resolve any program issues and recommend improvements as necessary.

The College is looking for COMPASS Quality Improvement (QI) Coordinators to join the committee. However, if you are not a QI Coordinator, but are interested in volunteering for this committee, please contact Jeannette Sandiford at the S CPP office.

CPhIR Membership with Pharmacy Manager or Ownership Changes

When there is a new pharmacy manager or new pharmacy owner, there are a few requirements that need to be met.

Pharmacy Manager Change

When there is a change to the pharmacy manager, please ensure:

- the new pharmacy manager is aware of and has access to the COMPASS username and password
- the pharmacy manager has designated an individual to be the Quality Improvement Coordinator (if the previous pharmacy manager was also the QI Coordinator) and has provided this information to S CPP

New Pharmacy Owner

When there is a new pharmacy owner, please ensure:

- the pharmacy manager signs a new data sharing agreement (DSA) and provides it to ISMP Canada (via fax). The DSA to be signed must be obtained through the S CPP pharmacy manager portal. No other version of the DSA will be accepted by ISMP Canada
- the pharmacy manager has designated an individual to be the Quality Improvement Coordinator and has provided this information to S CPP

NOTE: Be aware that the CPhIR system username will remain the same, but a new password will be created. This allows for continuity of the incident reporting information, the medication safety self-assessment (MSSA) information and the quality improvement plan information. The username and new password will be provided to the new pharmacy manager by ISMP Canada via email.



Notes from the Field

Prescription Review Program Prescriptions

SCPP has been asked if the total quantity is required to be written on all Prescription Review Program medication prescriptions including controlled drugs and benzodiazepines. The answer is **yes**. The College of Physicians and Surgeons of Saskatchewan (CPSS) Regulatory Bylaw 18.1 states:

- 18.1(c) In order to prescribe a drug to which the Prescription Review Program applies, physicians shall complete a written prescription which meets federal and provincial legal requirements and includes the following:
- (i) The patient's date of birth;
 - (ii) The patient's address;
 - (iii) **The total quantity of medication prescribed, both numerically and in written form;**
 - (iv) The patient's health services number; and,
 - (v) The prescriber's name and address.

In addition, the physician must also include the following information for all PRP prescriptions:

- 18.1(g) Physicians shall only prescribe part-fills of medications to which the Prescription Review Program applies if the following information is specified in the prescription:
- (i) The total quantity;
 - (ii) The amount to be dispensed each time; and
 - (iii) The time interval between fills.

Therefore, if the physician wants the patient to receive a certain quantity of medication, but in divided doses (part-fills) for any Prescription Review Program prescription, the physician must have the total quantity of each part-fill and the interval specified, along with all other requirements listed above and in the remainder of the CPSS bylaw. **Refills are not allowed for any PRP prescriptions.**

If clarification or additional information on the prescription is required, please clearly state the request when contacting the prescriber.

A link to the related SCPP document can be found here: [Prescription Review Program](#).

Duragesic™ Patches

Fentanyl patches have been mistakenly prescribed and dispensed to a patient that was opioid naïve, which resulted in harm to the patient. SCPP wishes to remind pharmacy staff that when they see a prescription written for a patient for fentanyl patches that is opioid naïve, confirm with the prescriber that this is what was intended and check the PIP medication profile. This is especially important when the patient is being discharged from an acute care facility as there may not be any information provided on the medications taken while in hospital. If possible, for ongoing patient care, verify medications received in hospital.

Directing Patients to a Pharmacy

The College of Physicians and Surgeons published an article in their online newsletter, DocTalk (Volume 4, Issue 3, 2017, page 8), called "[Referring Patients to a Specific Pharmacy](#)."

SCPP encourages members to review this article. Members are reminded of their Code of Ethics and responsibilities to their patients.

Releasing Medication to Someone Other Than the Patient

Recently, a pharmacist provided a medication to a person other than the patient. The person knew the patient's address, the name of the medication and the total cost. Both the patient and the person were known to each other.

The patient came to the pharmacy some time later to obtain the medication and learned it had been provided to the other person. The patient was upset because the other person was not intended to receive the patient's medication and had not provided the medication to the patient.

After investigation of the matter and discussions with SCPP, the physician provided the patient with a new prescription, provided as a daily witnessed dosage to ensure that it was delivered to the correct person and that it was taken each day as directed.

It is recommended, whenever possible, that patients provide pre-approved consent for persons who may obtain medications on their behalf. This is especially important with medications, which if provided to the wrong individual, could cause serious harm or death, such as narcotics, controlled drugs and benzodiazepines.

2018 Budget Summary

Schedule of Approved Fees, Charges & Expense Reimbursement					
Fees - Registration and Other	Effective Date	Actual 2017	Actual 2018	Difference	Change
Registration – In Province					
Pharmacist	April 1/18	\$ 280.00	\$ 280.00	0.00	0.00%
Technician	April 1/18	\$ 250.00	\$ 250.00	0.00	0.00%
Registration – Out of Province					
Pharmacist	April 1/18	\$ 735.00	\$ 735.00	0.00	0.00%
Technician	April 1/18	\$ 370.00	\$ 370.00	0.00	0.00%
Locum Tenens	April 1/18	\$ 285.00	\$ 285.00	0.00	0.00%
Dispensing Physicians	April 1/18	\$ 845.00	\$ 845.00	0.00	0.00%
Intern					
Pharmacist	April 1/18	\$ 120.00	\$ 120.00	0.00	0.00%
Technician	April 1/18	\$ 60.00	\$ 60.00	0.00	0.00%
Appraisal Training					
Application fee					
Pharmacist	April 1/18	\$ 230.00	\$ 230.00	0.00	0.00%
Technician	April 1/18	\$ 115.00	\$ 115.00	0.00	0.00%
Assessment Fee					
Pharmacist	April 1/18	\$ 720.00	\$ 720.00	0.00	0.00%
Technician	April 1/18	\$ 360.00	\$ 360.00	0.00	0.00%
Re-Instatement					
Pharmacist	April 1/18	\$ 275.00	\$ 275.00	0.00	0.00%
Technician	April 1/18	\$ 135.00	\$ 135.00	0.00	0.00%
Jurisprudence Exam					
Pharmacist	April 1/18	\$ 290.00	\$ 290.00	0.00	0.00%
Technician	April 1/18	\$ 145.00	\$ 145.00	0.00	0.00%
Lock & Leave	April 1/18	\$ 450.00	\$ 450.00	0.00	0.00%
Permit Amendment	April 1/18	\$ 270.00	\$ 270.00	0.00	0.00%
Late Payment					
Pharmacist	April 1/18	\$ 255.00	\$ 255.00	0.00	0.00%
Technician	April 1/18	\$ 125.00	\$ 125.00	0.00	0.00%
Second Pre-Opening Inspection	April 1/18	\$ 755.00	\$ 755.00	0.00	0.00%
MEMBERSHIP AND PERMIT FEES					
Practising					
Pharmacist	April 1/18	\$ 995.00	\$1,000.00	5.00	0.50%
Technician	April 1/18	\$ 500.00	\$ 535.00	35.00	7.00%
Non-Practising					
Pharmacist	April 1/18	\$ 890.00	\$ 890.00	5.00	0.00%
Technician	April 1/18	\$ 445.00	\$ 445.00	0.00	0.00%
Associate					
Pharmacist	April 1/18	\$ 165.00	\$ 165.00	0.00	0.00%
Technician	April 1/18	\$ 80.00	\$ 80.00	0.00	0.00%
Retired					
Pharmacist	April 1/18	\$ 75.00	\$ 75.00	0.00	0.00%
Technician	April 1/18	\$ 35.00	\$ 35.00	0.00	0.00%
Pharmacy					
Basic	December 1/18	\$1,450.00	\$1,450.00	0.00	0.00%
COMPASS Surcharge		<u>\$ 500.00</u>	<u>\$ 500.00</u>	0.00	0.00%
Total		\$1,950.00	\$1,950.00	0.00	0.00%
Satellite Pharmacy	December 1/18	\$ 730.00	\$ 730.00	0.00	0.00%
EXPENSE REIMBURSEMENT					
Per diem	March 23/18	\$ 230.00	\$ 235.00	5.00	2.17%
Meal allowance	March 23/18	\$ 125.00	\$ 130.00	5.00	4.00%
Travel per km	March 23/18	\$ 0.48	\$ 0.50	0.02	4.17%

Reference Manual Updates

Two sections of the SCPP reference manual document, **“Recommended Resources for Reference Library Requirements”** were recently updated.

11. Geriatrics Reference

- c) Lexi-Comp online (includes Geriatric Lexi-Drugs)
- d) GeriRxFiles (2nd Edition) [order form](#): primary focus is drug therapy for older adults; reference for pharmacies with a large geriatric practice

12. Websites

- a) medSask www.medsask.usask.ca
- b) Continuing Professional Development for Pharmacy Professionals (CPDPP) www.usask.ca/cpdpp
- c) Drug Information Sources - Dalhousie University: <https://libraries.dal.ca/hours-locations/kellogg/health-science-resources/drug-information-sources.html>
- d) RxFiles - website link is available on SHIRP – <https://shirp.usask.ca>
- e) Quackwatch - <https://www.quackwatch.org>
- f) Do Bugs Need Drugs? <http://www.dobugsneeddrugs.org> (app can be purchased at this site)
- g) National Library of Medicine <https://www.nlm.nih.gov> Medline/PubMed and MedlinePlus
- h) Cochrane Library – www.cochranelibrary.com

Health Canada to Tweet on Newly Authorized Therapeutic Products

from Health Canada, Health Products and Food Branch

“In an effort to increase transparency on the approval process for therapeutic products, Health Canada will begin issuing messages to the public, via twitter, for each new drug (new active substance), biosimilar and Class 4 medical device authorized for sale in Canada. Messages may also be sent when other significant products of interest are authorized, e.g., drugs that address shortages or novel products.

The tweets will be factual in nature. For drugs, the tweets will link to the approved Product Monographs posted on the Drug Product Database (DPD). For medical devices, there will be a link to the specific medical device regulatory decision summary in the Drug and Health Product Register (DHPR).”

For more information on how Health Canada is working to improve the regulatory review of drugs and devices, visit: <https://www.canada.ca/en/health-canada/corporate/transparency/regulatory-transparency-and-openness/improving-review-drugs-devices.html>

Drug Shortage Recalls, Advisories and Safety Alerts

[MedEffect Canada](#) is a great resource for timely information on advisories and recalls.

The [Recalls and Safety Alerts Database](#) provides easy access to a comprehensive list of recalls, advisories and safety alerts. This database includes recalls from Health Canada, the Canadian Food Inspection Agency and Transport Canada.

As well as MedEffect Canada provides easy access to:

- [Report an adverse reaction or side effect](#);
- [Obtain new safety information on drugs and other health products](#); and
- [Learn and better understand the importance of reporting side effects](#).



SASKATCHEWAN
COLLEGE OF PHARMACY
PROFESSIONALS

107th Annual General Meeting

Saturday, May 12, 2018 at 10:15 a.m.
DoubleTree by Hilton, Regina
Capital A Ballroom

The AGM will be held during the
2018 PAS Annual Conference, May 11-13, 2018



PAS ANNUAL CONFERENCE
2018 // MAY 11 - 13
DOUBLETREE BY HILTON HOTEL & CONFERENCE CENTRE
REGINA, SASKATCHEWAN

Shared Experience STORYTELLING for CARE





CAPhO Conference 2018

The [CAPhO Conference 2018](#), presented by the Canadian Association of Pharmacy in Oncology (CAPhO), will take place from May 3 to 6, 2018 at the Hilton Lac Leamy in Ottawa-Gatineau, Quebec. **The registration deadline is Monday, April 30, 2018.**

The Conference theme of *Better Together* centers on the idea of the benefits and successes achieved by pharmacy collaboration with patients and other cancer care providers. The Conference program will illustrate how oncology pharmacy practitioners can incorporate and refine practices that will make us *better together*.

Visit the Conference website for information on the program, registration and accommodation, and sign up for the CAPhO E-Newsletter to receive automatic updates about the Conference.

Retirement Notice



Deputy Registrar Jeanne Eriksen has announced her retirement after 20 years with the College. She will remain with us until the end of this licence year, June 30, 2018.

Jeanne has been a key member of our staff in advancing the profession of pharmacy throughout her career and we thank Jeanne for her years of service, professionalism and passion for the profession.

We wish Jeanne happiness and longevity in her retirement.

Harris Leadership Strategies has been retained to facilitate the search for Jeanne's replacement. A job opportunity notice will be posted on our website, the Facebook group page and via member email shortly.

Innovation Fund Grant – Up to \$100,000

from the Canadian Foundation of Pharmacy (CFP) website

As Canada's only national pharmacy charity, since 1945 CFP has transformed more than \$2 million in individual and corporate donations into awards, bursaries and scholarships for pharmacy innovators and leaders across the country. Grants from the Innovation Fund are a core component of CFP's commitment to support pharmacy for a healthier Canada.

Fred Blayney, formerly a member of the pharmacy team at St. Mary's hospital and owner of Balyney Pharmacy in Waterloo, with his passing, remembered the foundation in his will. His generous donation has allowed CFP to continue offering grants for practice research initiatives this year, despite cuts to government drug budgets.

Applicants

To be considered for an Innovation Grant, you must be a pharmacist engaged in research or an innovative model of pharmacy practice that seeks to advance the profession in ways that can demonstrably improve the health of patients. CFP can award up to \$100,000 in total funding for grants this year.

Applicants must submit their applications using an online process, which became available on April 4 for 2018 applicants.

Stage 1 - Letter of Intent

Please complete and submit the **Letter of Intent form by Tuesday, May 4, 2018**. The online process to submit Letters of Intent will become available in April.

Stage 2 - Selection of Finalists

CFP's Board reviews the Letters of Intent and selects finalists in June. Finalists are asked to send a full application by July 31.

Stage 3 - Selection of Grant Recipients

CFP's Grants Review Committee reviews the finalists' applications and makes its recommendations for funding in October. The Board selects and notifies the winners.

For more information, contact CFP Executive Director Dayle Acorn at dacorn@cfpnet.ca or 905.997.3238.

Related links:

[2017 news article: 2017 Innovation Grants total almost \\$140K](#)

[2016 news article: Introducing the 2016 Innovation Fund winners](#)

[Annual Innovation Gala to honour Grant recipients](#)

Health Canada Loss and Theft: New Info

On March 1, 2018, the Office of Controlled Substances released a new guidance document – *Reporting of Loss or Theft of Controlled Substances and Precursors*.

The guidance document provides instructions on the scope of what should be reported to Health Canada when a loss or theft is detected, and includes a fillable PDF form to facilitate completion of the document. The goal is to make the process of submitting this information to Health Canada easier, while also increasing the quality of the information by standardizing the way information is entered into the form.

Guidance Document

- Reporting of loss or theft of controlled substances and precursors

Fillable PDF Form

- Loss and Theft Report Form

Please direct questions or comments about the form and guidance document to compliance-conformite@hc-sc.gc.ca.

60th Anniversary of the Pharmacy Residency Program in Saskatoon

The Pharmacy Department in the Saskatoon Integrated Service Area of the Saskatchewan Health Authority will be celebrating the 60th anniversary of its residency program on June 14, 2018. The program is a well-established, fully accredited program that bears the distinction of being the oldest program in Canada, graduating its first resident in 1958. Over the years, many leaders in pharmacy have graduated from this program.

How can you help?

1. Contact information (email and/or mailing address) for any former resident.
2. Residency photos, memories or stories.

Please send information to Dianne Roblin at dianne.roblin@saskhealthauthority.ca.



From the Desk of the Dean

Dr. Kishor Wasan

College of Pharmacy and Nutrition: Proud of Our Tradition and Home of Research and Practice Innovation

For the latest news from the College, visit our website: pharmacy-nutrition.usask.ca

This new year is off to a great start for the College of Pharmacy and Nutrition. These first few months have been filled with positive news for both our faculty and students. Here are some of the most remarkable moments since my last update:

Welcome to RxFiles

RxFiles Academic Detailing Program has joined the College of Pharmacy and Nutrition at the University of Saskatchewan. The Government of Saskatchewan will provide annual funding of \$450,000 to the college to operate RxFiles. [Read more.](#)

Upcoming Alumni Events

- The college will host its annual dessert and reception at the **Pharmacy Association of Saskatchewan Annual Conference** on **Friday, May 11**, at the Doubletree by Hilton Hotel and Conference Centre in Regina.
- **Sask Night** will return to the **Canadian Pharmacists Association Conference** on **Sunday, June 3**, in Fredericton, New Brunswick. Details to follow on social media and in the May Dean's Newsletter.

Ninety-four U of S students attend PDW

With 94 delegates at the 2018 CAPSI Professional Development week, the University of Saskatchewan had an impressive showing. The conference took place January 10-13 in Edmonton, Alberta. [Read more.](#)

Indigenous Achievement Week Awards

Dr. Jaris Swidrovich and **Aline Gariepy** received awards at the Indigenous Achievement Week awards on Thursday, February 8. Jaris received the Award for Community Involvement for the College of Graduate and Postdoctoral Studies, while Aline received the Award for Leadership for the College of Pharmacy and Nutrition.

Dean's Staff Award

Erling Madsen, Stores Manager, is the 2018 awardee of the Dean's Staff Award for Commitment and Excellence. He will be presented with this award at the SSCP Convocation Luncheon on Thursday, June 7.



Pledge of Professionalism Ceremony

On Wednesday, January 31, the Pledge of Professionalism Ceremony was held in the Health Sciences lecture theatre for the first-year students. Both pharmacy and nutrition students recited their pledges in front of their peers to demonstrate their commitment to professionalism in their education and careers. These pledges were written by the students to reflect their values when it comes to professionalism. Thank you to first year room reps **Japheth Bool** and **Madison Rennie** for organizing the event.

Research and Graduate Studies

- **Dr. Charity Evans** and her colleagues were awarded a \$1.2 million grant from the Canadian Institutes for Health Research for their project "Prescription Drug Safety and Effectiveness in Multiple Sclerosis [DRUMS]: a population-based, multi-province platform for comprehensive pharmacovigilance." This important research will help develop a framework that can be used to study the benefits and side effects of future new drugs for MS across Canada.
- Nutrition graduate student **Getenesh Berhanu Teshome** earned first place in the poster competition at the People Around the World conference, which highlighted the impact, outreach and engagement of the university's international research. [Read more.](#)

Make sure to join the College for the dessert and alumni reception at the PAS Conference in May. We'd love to reconnect with alumni from across the province and hear the stories of your successes.

Kish Wasan, R.Ph, Ph.D, FAAPS, FCSPS, FCAHS
Professor and Dean

Upcoming Continuing Education

Program	Pharmacists/Pharmacy Technicians	Provider	Date	For more information:
South Saskatchewan Chapter of Professional Section of Diabetes Canada	Pharmacists	Diabetes Canada	May 4	Brochure
PAS Conference	Pharmacy Professionals including pharmacy owners and managers, community and hospital pharmacists, pharmacy technicians, students, association executives and academics	Pharmacy Association of Saskatchewan (PAS)	May 11-13	Website
Canadian Pharmacists Association Conference	Pharmacists	CPhA	June 2-5	Website
COMPASS Quality Improvement Coordinator training	Pharmacists/Pharmacy Technicians	CPDPP	Online	Register Now
Update on Immunization (mandatory for pharmacists with AMC)	Pharmacists	CPDPP	Online	Register Now
Medication Safety Considerations for Compliance Packaging	Pharmacists/Pharmacy Technicians	ISMP e-learning	Online	Brochure
New Minor Ailments Training Courses	Pharmacists	CPDPP		Website
Looking Back and Looking Forward: A Workshop on Indigenous Interests and an Update on the 2018 Clinical Practice Guidelines	Pharmacists	Diabetes Canada (South Sask Chapter of the Professional Section)	May 4	Brochure
SK HIV Peer Education & Networking Event	Open to HIV peers currently working in or who express an interest in HIV peer work	Saskatchewan Health Authority	May 22 & 23	Brochure

For the quickest access to the latest news and events, join the S CPP Members Facebook Group

When there is something the College would like to get out quickly, including drug schedule changes, training, events, important notices, etc. the Facebook Group is the fastest way to let members know what's happening. Where it is appropriate, this information may also be posted on the website. Members can also post items and questions they think will benefit the community.

The group is available only to S CPP members who request access. Because it has been set up as a "secret" group, it is not viewable by non-members or even findable. This makes it a more secure platform to convey information and for members to ask questions.

How to Join

Any S CPP member who is a Facebook user is encouraged to join the group. To join, the **member** can email info@saskpharm.ca with "Join S CPP Members Group" in the subject line. Please include a first and last name, licence number and the email address associated with your Facebook account in the body of the email. An invitation to join the group will be sent via Facebook. Participants can leave the group at any time.

Pharmacy Examining Board of Canada (PEBC) Examination Dates

Pharmacist Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Spring Pharmacist Qualifying Examination	MCO: May 22 to 26, 2018	Registration Closed
	OSCE: May 27, 2018	
Summer Pharmacist Evaluating Examination	July 4 & 5, 2018	Registration Closed
Fall Pharmacist Qualifying Examination	MCO: November 10 to 15, 2018	August 10, 2018
	OSCE: November 10, 2018	
Winter Pharmacist Evaluating Examination	January 8 & 9, 2019	September 28, 2018

Pharmacy Technician Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Spring Pharmacy Technician Evaluating Examination	April 29, 2018	Registration Closed
Summer Pharmacy Technician Qualifying Examination	MCO: September 8, 2018	June 8, 2018
	OSPE: September 9, 2018	
Fall Pharmacy Technician Evaluating Examination	October 13, 2018**	June 22, 2018

* Applications must be **received** by the PEBC office no later than the application deadline date.

** Bridging candidates **must** have the PEBC Evaluating Examination completed by December 31, 2018. The October 13, 2018 sitting is the **FINAL** opportunity to fulfill the deadline requirement.

PEBC Qualifying Examination – Part II Pharmacist Assessors

The Pharmacy Examining Board of Canada (PEBC) invites pharmacists to consider participating as an assessor for the PEBC Qualifying Examination – Part II (OSCE and/or OSPE). The PEBC Qualifying Examination for pharmacists – Part II is known as the Objective Structured Clinical Examination (OSCE). The PEBC Qualifying Examination for pharmacy technicians includes a performance-based examination known as the Objective Structured Performance Examination (OSPE).

Pharmacists are eligible to assess if they have been fully licensed in a Canadian jurisdiction for at least two years. The 2016 graduates are now eligible to assess.

Note: application is not considered to be a commitment to or confirmation of participation, but is an indication of interest. Applicants will be contacted by the Saskatoon examination centre with an assessor invitation letter for the specific exam. In 2018, the OSCE examination will be held on Sunday, May 27 and the OSPE (pharmacy technician exam) on Sunday, September 9.

[PEBC Assessor Information 2018](#)

[PEBC Assessor Application Form 2018](#)

Only NEW assessors need to complete and submit the attached application. Previous applicants and assessors for the PEBC OSCE will be contacted about the May OSCE.



Erectile Dysfunction Obesity

Pharmacist Prescribing of Minor Ailment and Patient Self-Care Conditions

This is a training course for minor ailment and patient self-care pharmacist prescribing for Erectile Dysfunction and Obesity. This course will be offered in three format options:

- **In-person** in Saskatoon – May 24, 2018
- **Live streaming** of presentation. Ability to type questions to presenters – May 24, 2018
- **Recorded Version** - This will be available after the May 24, 2018 presentation

Presented by: Terry Damm, BSP, medSask, College of Pharmacy and Nutrition

After this presentation, the pharmacist will be able to:

Erectile Dysfunction

1. Explain the rationale for pharmacist prescribing for erectile dysfunction
2. Assess a patient's symptoms and history to determine if pharmacist prescribing for erectile function is appropriate or if the patient should be referred to a primary healthcare provider
3. Discuss therapy options for erectile dysfunction with a patient and recommend or prescribe appropriate treatment
4. Counsel and follow-up with patients to assess the benefit and safety of therapy

Obesity

1. Start a discussion about body weight with a patient
2. Assess patients' weight, medical and medication histories to determine if pharmacotherapy for weight loss is appropriate
3. Prescribe orlistat or refer for alternative prescription weight loss products as adjuncts to non-pharmacologic strategies for weight loss
4. Follow-up with patients to assess the benefit and safety of pharmacologic therapy
5. Describe models for pharmacy programs for weight loss management

College of Pharmacy and Nutrition
University of Saskatchewan
Website: www.usask.ca/cpdpp
Email: cpdpp@mail.usask.ca
Phone: 306-966-6350 Fax: 306-966-2355



LIVE IN-PERSON

Thursday

May 24, 2018

Rm 1130 E-Wing
Health Sciences Building
U of S

6:30 pm-8:30 pm

LIVE STREAMING

Thursday

May 24, 2018

On your own computer

6:30 pm-8:30 pm

RECORDED VERSION

Available soon after

Fee: \$60.00 + GST

Register before
May 22, 2018

REGISTER
HERE

WWW.USASK.CA/CPDPP

Are You Thinking of Becoming a Pharmacy Manager?

The Canadian Foundation for Pharmacy (CFP) under the authorship of several subject matter experts (all well-known Canadian pharmacy stars) has published a pharmacy management textbook, *Pharmacy Management in Canada*, for new pharmacists and pharmacy students thinking about managerial positions or for those who are currently managing a pharmacy and wish to refresh! The text is available through CFP and can be purchased through their [website](#).

Based on this textbook, the Canadian Pharmacists Association (CPhA) has developed a new continuing professional development program:

[Managing Your Pharmacy – The Business Essentials](#).

Several of the modules in this program are directly related to professional aspects of operating a community pharmacy, along with business oriented modules. The entire program has been accredited by CCCEP for total of (27) continuing education units.

The modules include:

- So You Want to Own or Manage a Pharmacy: Where to Start? (3.0 CEUs)
- Running a Tight Ship: Pharmacy Operations (6.0 CEUs)
- The Bottom Line: Financial Management (3.0 CEUs)
- Your Pharmacy Team: Human Resources Management (5.0 CEUs)
- Using Marketing and Communications to Optimize Your Practice (3.0 CEUs)
- Delivering Patient-Focused Services: Meeting the Needs of Your Patients (5.0 CEUs)
- Strategic Game Plan to Your Formal Business Plan (2.0 CEUs)

For more information, please contact [CPhA](#) to [register](#). A free copy of CFP's *Pharmacy Management in Canada* comes with registration.



It's time for parents and providers to come together for clean hands – **STOP! Clean Your Hands Day** returns Friday May 4, 2018.

This year's theme is Clean your hands: THE BUG STOPS HERE! Cleaning your hands is one of the best ways to prevent infection. We want the bug to stop here. Join us this year as we ask everyone to STOP! Clean Your Hands to stop bugs in their tracks.

Register today to receive updates, tools and resources to promote hand hygiene.

Visit our website to learn more about what is planned for STOP! Clean Your Hands Day 2018.

[Register now](#). [Learn more](#).



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