

# SCOPE newsletter

January 2018



## SASKATCHEWAN COLLEGE OF PHARMACY PROFESSIONALS

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## President's New Year Message 2018

Hello and Happy New Year. It seems that every year winter sneaks up on us, so quickly we find ourselves welcoming another new year, turning the calendars over and starting afresh. For some it may also provide a time to enjoy the company of family and friends that is all too often missing for the rest of the year. I urge each and every one of you to reflect on these special moments and savour the relationships that we have tried so hard to cultivate over the years.

This year more than ever seems to illustrate that change in healthcare continues. Collectively, we are entering into a single Saskatchewan Health Authority. While in its infancy, I anticipate this new shift will inform and affect some aspects of current pharmacy practice no matter your environment. I also think that it will once again strengthen the roles of the pharmacist and pharmacy technician on a provincial level, continuing to showcase our role as providers of safe and effective medication management and advice.

Closer to home at the College level, I am very excited to welcome our new Registrar Jeana Wendel. She brings a wealth of knowledge both from community and hospital environments and her passion for patient centered care is clearly evident. The College is also the product of the wonderful people working in it, so I would be remiss if I didn't also extend thanks to the staff of SCPP for the tremendous effort they put in day in and day out to make sure that our members are looked after. Leadership and vision has also been shown by all participating members of Council and by everyone helping shape the practice of pharmacy over this or any other year. For that service I do sincerely thank you all.

Lastly, to you the members, my sincere appreciation for your support and the pride you demonstrate with your profession. Your ongoing commitment to excellence and service to those who require our help in managing their healthcare is something that I am happy to be part of. From my family to yours, we hope this holiday season was an exceptionally good and safe one and that the new year brings you much health, happiness and prosperity.

Warmest wishes.

Justin Kosar  
SCPP President



## SCPP COUNCIL 2017-2018

### PRESIDENT

Justin Kosar, Saskatoon

### PRESIDENT-ELECT

Vacant

### VICE PRESIDENT

Marilyn Youngmans

### PAST PRESIDENT

Bill Gerla, Humboldt

### DIVISION 1

Stephanie Miller, Weyburn

### DIVISION 2

Kyla Jackson, Hudson Bay

### DIVISION 3

Margaret Wheaton, Biggar

### DIVISION 4

Paul Melnyk, Saskatoon

### DIVISION 5

Peyman Nemat, Regina

### DIVISION 6

Vacant

### DIVISION 7

Doug MacNeill, Lanigan

### DIVISION 8

Marilyn Youngmans, Lloydminster

### EX OFFICIO

Dean Kishor Wasan, Saskatoon  
College of Pharmacy and Nutrition

### PUBLIC MEMBERS

Bonnie Caven, Regina  
Mark Hawkins, Regina  
Michael Lummerding, St. Brieux  
George Thomas, Regina

### PHARMACY TECHNICIAN OBSERVERS

Lyndsay Brakstad, Tisdale  
Jonina Code, Foam Lake

### STUDENT OBSERVER

Jordan Kalesnikoff, Saskatoon

## SCPP STAFF

### JEANNE ERIKSEN

Deputy Registrar

### BARBARA FARR

Executive Assistant to the Registrar

### PAT GUILLEMIN

Pharmacy Permits and Systems Manager

### PERRY HERMANSON

PIP Data Quality Facilitator (term)

### RAY JOUBERT

Associate Registrar

### DARLENE KING

Reception and Office Operations Coordinator

### CHRISTINA MCPHERSON

Administrative Assistant to the Deputy Registrar

### HEATHER NEIRINCK

Registration and Systems Administrator

### LORI POSTNIKOFF

Assistant Registrar – Field Operations and Complaints Director

### JEANNETTE SANDIFORD

Assistant Registrar – Field Operations and COMPASS Lead

### TAMI SCHWEBIUS

Complaints Manager

### BRITTANY SHARKEY

Professional Affairs Administrator

### AUDREY SOLIE

Registration Administrator

### JEANA WENDEL

Registrar

### CHERYL WYATT

Communications Coordinator

## COUNCIL HIGHLIGHTS – DECEMBER 14, 2017

Council met in Regina for their regularly scheduled meeting. President Justin Kosar began the meeting by introducing and welcoming our special guest, Jeana Wendel, as she will be joining the College as Registrar, on January 8, 2018. Throughout the day, Council members had an opportunity to become better acquainted with Jeana and to engage in conversation regarding the transition plan recently developed by herself and Registrar Joubert.

### Environmental Scan

The agenda began with an Environmental Scan of issues that have arisen since the last meeting. Each Councillor has an opportunity to share contacts they have had with members of the public (including SCPP members) regarding pharmacy practice. Some of the following issues were raised in one division or may have been common across the province:

- Concerns about the transition to one health region (Saskatchewan Health Authority) as it evolves through reorganization. What will be the impact on patient care? We expect little if any impact on the level of care patients receive or any visible differences to front line care.
- Significant increase in the number flu shots administered during the 2017-18 immunization season. Many families arrive at the pharmacy anticipating that all family members will be able to receive the flu shot only to realize that children under nine years of age must go to the local Public Health office.
- There is a new medRec form being rolled out for transitions at hospital discharge and transfer. Some areas of the province have been using this form for some time and now it is being integrated provincially.
- There seems to be some confusion regarding the practice of pharmacies selling or sharing stock. If requested for emergency purposes, documentation is required. If this is a usual practice and the volume of stock shipments is extensive, this may be “wholesaling” and Health Canada determines the threshold of wholesaling. The College will be looking more closely at this and will share information in a future issue once the distinction has been clarified.
- Drug shortages continue to cause difficulties at the pharmacy counter.
- Issues raised with long term care and influenza: patients currently must be transported to a pharmacy as pharmacists are not authorized to administer the provincial flu vaccine outside the pharmacy; pharmacies are not stocking Tamiflu in anticipation of an outbreak in a long term care facility.
- It was noted that due to the huge demand for flu immunizations on the first day of the Saskatchewan program, there were long lines at some pharmacies, sometimes extending outside the doors of the pharmacy. It was reported that there have been instances of the administration of the flu vaccine outside the pharmacy in a public space in contravention of the provincial policy.
- Council received the Registrar’s Report of the College’s environment:
  - By week five of the 2017-2018 Seasonal Influenza Immunization Program, pharmacists in the province had provided 100,627 flu shots with 40% administered in the first week of the season.
  - PIP Quality Improvement Program saw failed transactions trending downward between January 2017 and June 2017.
  - Health Canada is in consultation on new definitions, example “therapeutic equivalence,” which may have impacts on practice: biosimilars, liabilities, third party insurers, Drug Plan, and therefore, patients.
  - Internally the College is seeing growth in both the number of pharmacies 3.8% in 2017 (year to date) and membership by 8.7%. Pharmacist growth increased by 2.4% and the number of pharmacy technician members grew by 149% to 204 from 82 in 2016.

*Continued next page 4*

# Elections 2018!

It's that time of year again! S CPP Council is seeking nominations for Councillors for Divisions 2, 4, 6, and 8 for the **election on March 28**, 2018. As an eligible Practising or Non-Practising member, this is your chance to be a part of shaping the future of pharmacy in Saskatchewan. As a Councillor you will be tasked with representing your division at Council meetings on a quarterly basis, participating in discussions, and using your knowledge and experience to work with the rest of Council on the development and execution of the policies that fulfill the mission, vision, values and goals of the College. Review the [SCPP Councillor Terms of Reference](#).

The nominations process will differ slightly this year from previous years. You will receive the official Notice of Election of Council, the nomination form for your division, and the list of eligible nominees for your division **via email**. You will be asked to print off your nomination form to complete it and submit it as instructed. In the event of an election in your division, you will receive your ballot to cast your vote and ballot envelope via regular mail to be returned via regular mail as in previous years. Please watch your email inbox for your official Notice and nomination form. Contact the S CPP office if you have any questions at [info@saskpharm.ca](mailto:info@saskpharm.ca) or at 306-584-2292.

**Please ensure the College has your correct email address to ensure you receive this important notification.**

## Joint Meeting December 15, 2017

The S CPP Council, the Pharmacy Association of Saskatchewan (PAS) Board and the Canadian Society of Hospital Pharmacists (CSHP) Saskatchewan Branch executive met for their annual joint meeting on December 15, 2017. This annual meeting offers opportunities for the three organizations to discuss issues of mutual interest and to keep each other aware of issues that are arising in their sphere of influence. S CPP President Justin Kosar and PAS Chair Paul Bazin co-chaired the meeting.

Scott Livingstone, CEO of the Saskatchewan Health Authority, met with those gathered to give an overview of the current status of the amalgamation of the 12 health authorities and a preview of how pharmacy may function within the new Authority. After his brief commentary Mr. Livingstone opened the floor to questions and a lively discussion ensued.

Leithe Holowaty, a pharmacist with Advanced Prescribing Authority in Alberta, provided some information regarding travel medicine and clinics in that province. The College awaits final details from the Ministry regarding pharmacy involvement in travel health in Saskatchewan.

Issues raised during the meeting: third party monitoring programs, proposed additions to prescriptive authority, ordering of laboratory tests, advocacy versus regulatory roles and responsibilities, positions on medical cannabis/recreational marijuana legislation, pharmacy technician scope of practice in community pharmacies, COMPASS rollout, and the use of a new medRec form on discharge.

### MISSION

The Saskatchewan College of Pharmacy Professionals serves the public interest by regulating the profession of pharmacy to provide safe, competent pharmacy care in Saskatchewan.

### VISION

Advancing quality pharmacy care for a healthier Saskatchewan

### VALUES

Professionalism

Accountability

Visionary Leadership

Collaboration

Education

### GOALS

Advancing Public Safety in Pharmacy Services

Ensuring Priorities and Resources are aligned to Achieve Goals

Maintaining a Self-Regulated Profession

Increasing Recognition of Pharmacy Professionals as Essential Members of the Health Care Team

Supporting Health Care Public Policy



Council Highlights – continued from page 2

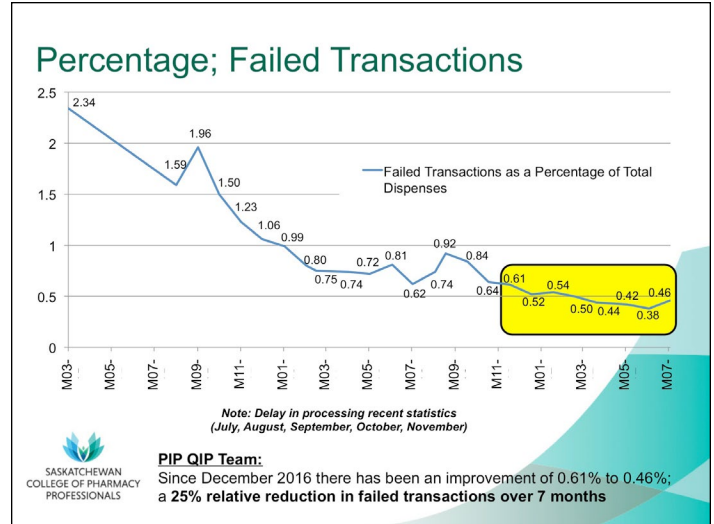
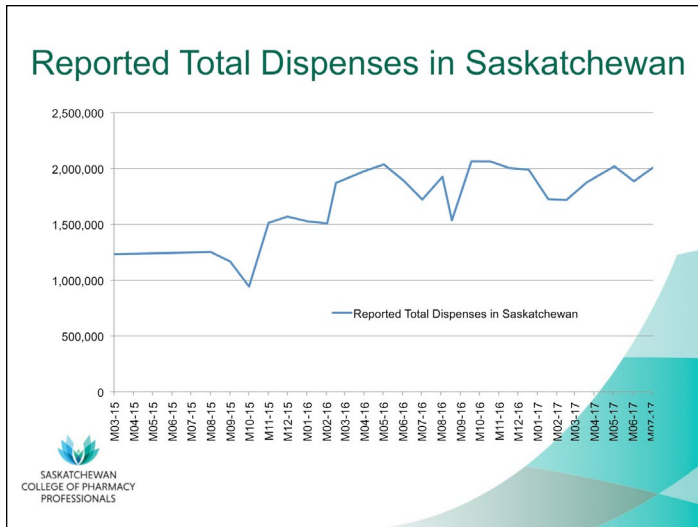
- We also saw a high University of Saskatchewan pharmacy graduate retention rate in the past year: 81 of the 88 graduates from the Class of 2016 registered with SCP and 80 renewed their membership.
- The number of internal Canadian candidates (graduates from other provinces or international pharmacy graduates who initially licensed in another Canadian province) continues to show steady increase from 11 in 2011 to 45 in 2016.

PIP Data Quality

Perry Hermanson, the pharmacist contracted to work with eHealth to address PIP Data Quality issues, presented his report to Council. Perry has conducted 113 initial pharmacy visits. Of those visits, he has completed 109 PIP Data Quality Reviews, which include on-site assessments and training, pre- and post-visit questionnaires on staff barriers and concerns towards PIP data quality and follow-up to assess performance.

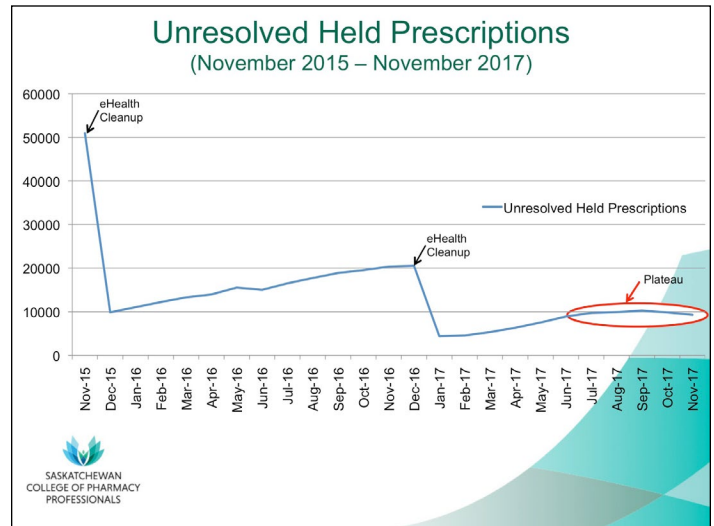
Failed Transactions

It is important to note that available statistics indicate there is a steady decrease in the total number of failed transactions in the province. Continued diligence is needed to clean-up the approximate 9,300 failed transactions monthly continuing to occur in Saskatchewan. Any medication with a corresponding product NPN or DIN not recognized by the PIP drug database using the drug monograph search should be brought to the attention of the eHealth Service Desk to correct so that the pharmacy is able to submit the data into PIP.

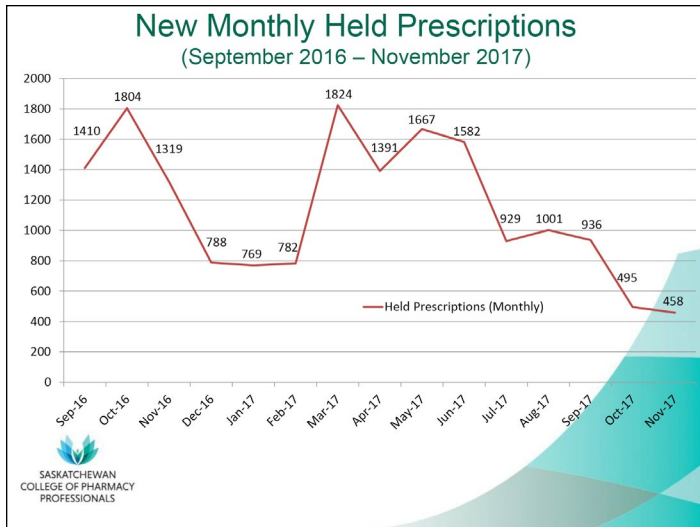


Unresolved "Held" Prescriptions

The number of total unresolved "held" prescriptions have been reduced through an eHealth clean-up program of old "held" prescriptions again in January 2016. However, the increasing number of new "held" prescriptions in PIP continued during early 2017 at a rate similar to 2016. However, during the last 6 months, significant improvement in the rate of new "held" prescriptions have occurred to the current reality where the total unresolved "held" prescriptions in PIP are no longer growing monthly but have plateaued.



Council Highlights – continued from 4

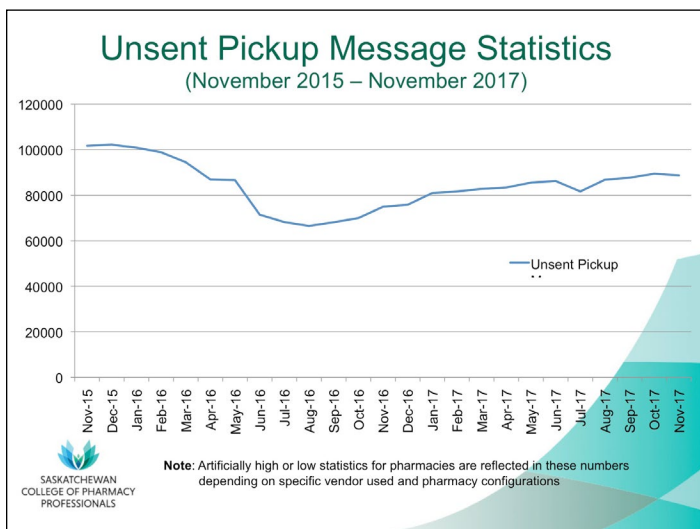


Unsent Pickup Messages

While there was an earlier decrease in the number of unsent pickup messages from January to August 2016, the number of unsent pickup messages is trending up again in 2017. An unsent pickup message is legitimate when the patient has not but will retrieve the dispense at the pharmacy. However, there are various other unique scenarios where an unsent pickup message remains a concern:

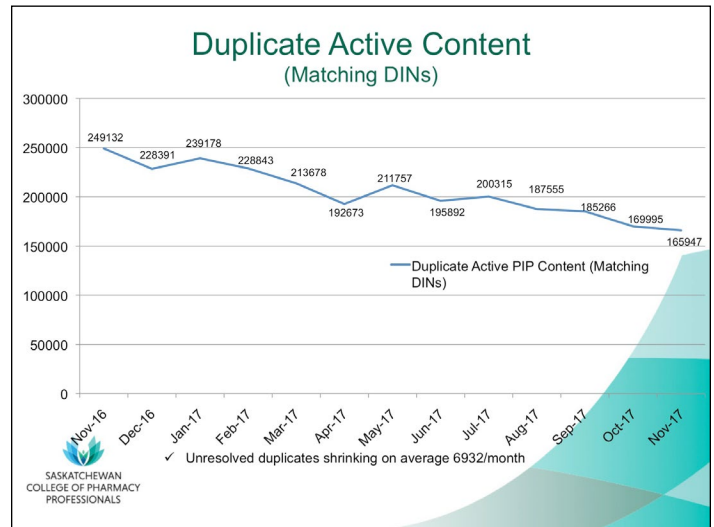
- The patient picked up the dispense however a transmission failure or human error occurs and the pickup message is not sent to PIP
- The patient has not picked up the dispense; the dispense is then reversed or rebilled locally but the original unsent pickup message is not effectively retracted
- The patient doesn't receive the dispensed prescription and no reversal is performed

These scenarios contribute to the rising trend in the number of unsent pickup messages in Saskatchewan. Collaboration with pharmacy professionals and pharmacy practice management systems are both necessary to reverse this trend in 2018.



Duplicate Active Prescriptions

Duplicate active prescriptions in PIP profiles have been reducing at a steady rate throughout 2017. Improved workflow practices in the pharmacy have contributed to this improvement. eHealth is working with vendors to improve on the factors that may contribute to active duplicate prescription content in PIP.



Changes in Council

Council received notification that due to personal reasons, Leah Perrault, President-Elect and Councillor for Division 6, has resigned from Council. After much discussion, Council decided that this would be an opportune time to review our current governing structure. Council directed that a review of the many electoral models being utilized by similar governing bodies be prepared for the next Council meeting in February. Council has also directed that options be provided for including pharmacy technician members as voting member(s) on Council.

As Division 6 is up for election in 2018, the position will remain open until the March 2018 election. In the interim, it was decided to elect a Vice President to serve pro tem (in the meantime) and Council elected Marilyn Younghans, Councillor for Division 8, to the position until the end of the current term, June 30, 2018.

We wish to thank Leah for her years on Council and the dedication and commitment she has to the profession and leadership she has shown while on Council.

PEBC Appointee

Karen McDermaid, SCPP's current appointee to the Pharmacy Examining Board of Canada, will complete her term as our representative on the Board immediately following their Annual Board Meeting in February 2018. Council had directed that we seek volunteers from the membership. This occurred with nine members expressing their interest. Council reviewed the applicants' submissions

## Council Highlights – continued from page 5

against the PEBC appointee selection criteria with Suzanne Gulka being selected as the SCPP nominee to the PEBC Board.

### Prescriptive Authority – New Indications

The recent Women's Health Day continuing education sessions with the release of the medSask guidelines mean that pharmacists can now prescribe for **oral contraception, ulipristal, for emergency contraception within updated guidelines** and for **uncomplicated recurring urinary tract infections**. Now emergency contraception is within "Minor Ailments and Self-care" where emergency contraceptive training is optional.

The original reason for this training was that the original drugs were prescription only. Then some became non-prescription, but Council took the position that in order to claim for the public benefit under the Drug Plan, pharmacists needed this training so that they could comply with the expected standards of practice. Now that except for ulipristal, all other emergency contraceptives are non-prescription, and that the College's position is that minor ailments and self-care prescribing training is mostly optional relying upon the pharmacist to take this training when they need to enhance their competence and/or confidence, SCPP felt the need to clarify the position. The Drug Plan advised that this training is not required for billing purposes. SCPP's policy is that pharmacists are expected to be competent, with optional training available.

### Bylaw Amendment

To remove any confusion within the Regulatory Bylaws, Council has directed that the College submit a Bylaw Amendment to the Minister asking that Part N, section 11(2) of the Regulatory Bylaws be repealed. Council confirmed the following policy:

"That the training requirement for licensure be:

Level I prescriptive authority

- Level 1 training basics, and
- Minor Ailments 1 training

as defined by CPDPP in consultation with and approved by the Registrar's office, and that all other minor ailments and self-care training modules be available to members on an optional basis to support them when they identify the need to assure their competence or confidence to prescribe."

### Travel Health Services Framework

Council reviewed the draft "Travel Health Services Framework for Saskatchewan Pharmacists" document, which has been submitted to the Ministry of Health for comment and SCPP awaits that feedback. Based on feedback received the College plans to work with CPDPP and medSask to develop training for members based on the required competencies. As this is a work in progress, SCPP asks the membership to be patient; the information will be released as it becomes available. Members should be aware that there will be specific training required for more complex travel medicines and restricted vaccines.

### Pharmacy Assistant Bridging Pathway for Registration

Council received recommendations from the Registration and Licensing Policies Committee for the expiration of the non-CCAPP graduate pathway for pharmacy assistants seeking registration as a pharmacy technician in Saskatchewan. Based on the information provided, Council accepted the committee's recommended deadline for registration of pharmacy assistants completing the Bridging Pathway to be December 31, 2019. The current deadline for the PEBC Evaluating Exam and the National Pharmacy Technician Education Bridging Program is December 31, 2018. This allows one year for completion of the remaining requirements: PEBC Qualifying Exam, structured practical training and the SCPP jurisprudence exam. After 2019, the only pathway to registration as a pharmacy technician in Saskatchewan will be graduation from a CCAPP-approved educational program. **Anyone interested in pursuing this pathway is urged to contact the SCPP office as soon as possible.**

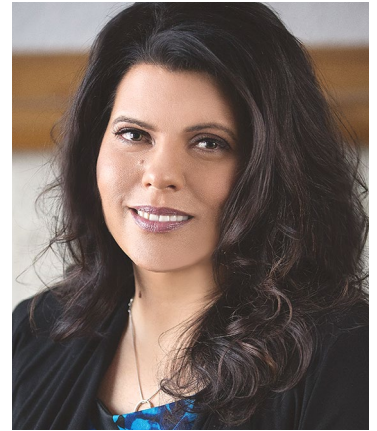
### NAPRA Compounding Documents

Some members have been inquiring about the new NAPRA standards of practice for compounding documents that have been released nationally. Following approval of the standards by Council at this meeting, the Advisory Group on Compounding Standards will be meeting early in the new year to develop an implementation strategy. Please watch the College website for updates in early 2018.

## Transition of Registrar

The role of Registrar of the Saskatchewan College of Pharmacy Professionals has a vast number of responsibilities, both external and internal. To assist in the transition to the College's new Registrar Jeana Wendel, former Registrar Ray Joubert has agreed to stay on with the College in the role of Associate Registrar until December 2018. In addition to introducing Jeana to external organizations and government groups, Ray will provide training and support as Jeana transitions into her new role.

Ray will be undertaking a number of special projects that have been tasked to him by Council over the course of 2018. He will also continue teaching pharmacy law and ethics at the University of Saskatchewan. Members can reach Ray at his usual email address [ray.joubert@saskpharm.ca](mailto:ray.joubert@saskpharm.ca) during his time as Associate Registrar.



Jeana Wendel

## With Gratitude



Ray Joubert

As Ray's term as Registrar has recently come to a close, the College would like to take this opportunity to thank Ray for his commitment to the profession of pharmacy and for building and growing SCPP to what it is today.

Over the last 41 years, Ray's stewardship of SCPP has been characterized by innovative ideas, strategic thinking and tireless efforts to serve the public interest by ensuring the proper tools and supports are in place for pharmacy professionals to provide safe, competent pharmacy care in Saskatchewan. The result of his efforts will ensure SCPP will flourish and be able to continue to advance the profession of pharmacy for years to come.

By all measures, SCPP has improved on Ray's watch with cementing the confidence of the public in the safety of pharmacy practice, building a committed team to support the work of Council, strengthening financial stability, building trusted relationships with the College's partners and stakeholders, and providing for a new office location to meet the needs of the College staff. Ray's energy and devotion to the role will be difficult to match, but he leaves SCPP on a strong footing for those who follow.

It is the College's great pleasure to thank Ray for his dedication and all he has accomplished over his career with SCPP. The College wishes him all the very best in his future endeavours and looks forward to his ongoing involvement in SCPP during 2018.

## LAST CALL! Deadline for all SCPP Award Nominations – January 31, 2018

The SCPP Awards and Honours Committee is making a last call for nominations for their annual awards. These awards will be presented to members who have made a significant contribution to the pharmacy profession and/or community. **Please consider who has made a contribution and submit a nomination.**

You are welcome to nominate either your colleague(s) *or yourself* for any of the awards. Nominations must be accompanied by a summary of the qualifications consistent with the terms of reference.

For a complete list of awards, criteria, nomination forms and a list of past award recipients, please click [here](#).

**The deadline for receipt of nominations is January 31, 2018. In all cases, the selections must be approved by the SCPP Council, following recommendation from the Awards and Honours Committee.**



## Tributes by Ray Joubert



Ray Joubert

As I have retired as Registrar, I take this opportunity to extend tributes to the following, both past and present:

### Staff

The College has been very fortunate to have been supported by a very competent, dedicated and

loyal staff. You are the “unsung heroes” of our organization. Members and the public have been very well served by your efforts.

### Volunteers

You have significantly contributed to the leadership of the College. It has been an honour to serve under such incredible volunteers. From presidents, to members of Council and committees, task forces and working groups of all mandates and sizes, and our appointees to provincial, national and international bodies, each has demonstrated exemplary commitment to the College’s mission, vision and values.

### Ministry of Health and officials

We have benefitted from your openness and willingness to consider our issues, consult with and include us in relevant health system and public policy issues. Your guidance has kept us engaged and accountable in the public’s interest.

### College of Pharmacy and Nutrition

The privilege to teach and develop future pharmacists has been the highlight of my career. I sincerely appreciated the opportunity to build upon beneficial relationships with faculty, staff and students. An extra special benefit has been the opportunity to frequently visit my “professional home.”

The Continuing Professional Development for Pharmacy Professionals (CPDPP) and medSask deserve special mention for meeting important needs of our members and your first class support of our initiatives.

### Saskatchewan Polytechnic

Our relationship continues to grow as we play an enhanced role in developing future pharmacy technicians.

### Stakeholder organizations

To all the organizations within the profession, health sector and elsewhere with whom we have connected, thank you for your collaborative spirit, and the opportunity to pursue goals of mutual interest. In particular, I acknowledge the Pharmacy Association of Saskatchewan and the Canadian Society of Hospital Pharmacists (SK Branch) for your leadership and advocacy of the profession that has enabled us to be a more effective regulatory body. We have all been strengthened by this process.

### Fellow Pharmacy Registrars and NAPRA Colleagues

The opportunity to meet and engage with you has always been a highlight of my career. I am especially grateful for your vision sharing, candor, collegiality and confidence. I leave the role of Registrar knowing that the regulation of pharmacy remains in extremely capable hands.

### Members

Your dedication to patient care has been a constant source of inspiration. Day after day you effectively and safely fulfill your duty to serve society. Countless examples of outstanding patient care sustain public trust in pharmacy professionals. Most importantly, I will forever be grateful for the respect and cooperation that members have demonstrated towards the Registrar’s office.

### Family

To my wife Shelley and family, none of this would have been possible without your support and understanding. I will have more to say at the opportune time.

*To summarize, thank you to all!*





Community Pharmacy Professionals  
Advancing **Safety** in Saskatchewan

# It's Official, COMPASS is Here!

## COMPASS Launch Follow-up

On November 2, 2017, the COMPASS program was officially launched with a media event, which was well attended by the press. COMPASS Lead, Jeannette Sandiford, and her special guest, Melissa Sheldrick, also made appearances on several TV and radio interviews throughout the day. A year ago, Andrew Sheldrick, Melissa's son, died as a result of a medication error. The College thanks all those that supported the event by attending, and extends a special thank you to Melissa for flying in from Ontario to stand with SCPP to launch this important safety program.

To remind pharmacy staff of the key messages from the COMPASS launch, as well as to provide some follow-up information, a short video has been created. Pharmacy staff members are encouraged to review the YouTube video, which can be found at: <https://youtu.be/QsX5xGsq3cw>.

## Staggered Implementation Dates

On December 1, 2017, the COMPASS CQI Program became a mandatory program. All Saskatchewan community pharmacies are now expected to be participating by using the tools and looking for areas of improvement. To assist pharmacies in incorporating the COMPASS tools into their workflow, a staggered implementation plan has been set out. Each of the COMPASS tools are to be fully implemented in all pharmacies by the dates indicated below.

February 1, 2018 – Community Pharmacy Incident Reporting (CPhIR) tool

- reporting actual incidents and near misses (good catches)

April 1, 2018 – Medication Safety Self-Assessment (MSSA)

- survey completed and entered online

June 1, 2018 – Quality Improvement (QI) Tool

- improvement plan developed and documented

Pharmacy staff can implement the tools sooner if they choose, but must have implemented each of them by the above dates. Any questions or needed clarification, can be directed to Jeannette Sandiford at [info@saskpharm.ca](mailto:info@saskpharm.ca) or by phone at 306-584-2292.

## Incident Reporting Expectations

The first COMPASS tool to be implemented into the pharmacy workflow is the Community Pharmacy Incident Reporting (CPhIR) tool. Below is a sample of the types of incidents that are to be reported in the CPhIR system.

1. Incidents that reach the patient, *regardless* of the level of harm.
2. Near misses
  - a. Incidents, that if they hadn't been caught, would have caused patient harm. For example, an incorrect warfarin dose, or an inappropriate drug (patient allergy)
  - b. Incidents that are occurring repeatedly
  - c. Any incidents that pharmacy staff feel are important to report

The above types of incidents must be reported into CPhIR, however, pharmacy staff can decide to report other types of incidents if they feel reporting may improve the level of safety in their pharmacy.

Note: When reporting an incident, the more information that is provided regarding the details of the incident, the better. By having a good description of the actual incident, including any contributing factors or steps taken to resolve the incident, it is easier for the pharmacy staff to develop a plan to prevent it from happening again. Good descriptions also assist ISMP Canada when they are compiling their multi-incident analysis for shared learning.

## New COMPASS Pharmacy Manual

An updated [COMPASS Pharmacy Manual](#) has now been posted on the SCPP website under COMPASS – Safety Resources. The manual is intended to provide an easily accessible and printable reference when questions regarding the COMPASS program arise. The manual includes general information (CQI bylaw, procedures when the pharmacy manager or QI Coordinator changes, etc.), templates of the CQI forms, resources and reference materials. Members are encouraged to have a printed copy available in the pharmacy. If there is other information that could be included, please contact Jeannette Sandiford at [info@saskpharm.ca](mailto:info@saskpharm.ca) or at 306-584-2292.

## Ask Me Anything Sessions

ISMP Canada has developed a process to allow community pharmacy staff members, specifically Pharmacy Managers and/or QI Coordinators, to request a designated time to ask questions, troubleshoot problems or get instruction on the COMPASS tools (CPhIR and MSSA). These "Ask Me Anything" sessions are intended for questions that may need a little more time (15-30 minutes). Pharmacy staff can continue to phone ISMP Canada to talk to an ISMP Canada staff member anytime for shorter, less in-depth questions.

ISMP Canada wants to ensure that individuals who have questions or require other information (refresher training) are able to speak directly to an ISMP Canada staff. Members are welcome to register (click here: [CPhIR Ask Me Anything Session](#)) for a date and time to speak with ISMP Canada via a scheduled teleconference. Scheduled calls are in 15-minute or 30-minute allotments.

## Accessing Lost or Forgotten CPhIR Usernames or Passwords

On the CPhIR login page, click on the "Forgot password" or "Forgot username" link on the left-hand menu. Verification information will be asked depending on whether a username or password is being requested. If you are still not able to access your username or password, email [cphir@ismp-canada.org](mailto:cphir@ismp-canada.org) for assistance.



If you have any questions regarding COMPASS, please contact Jeannette Sandiford via email at [info@saskpharm.ca](mailto:info@saskpharm.ca) or via phone at 306-584-2292.

## Changes to Recording of Minor Ailments II & III

SCPP will no longer be adding educational sessions that are not mandatory to the member profile. In the past, once the College was notified that a member had completed Minor Ailments II or III, the staff would include that information on the member's profile. This created extra work for the Continuing Professional Development for Pharmacy Professionals (CPDPP) and SCPP. As well, the information is not required for any purpose.

Going forward, only educational sessions that are a requirement for licensure (i.e. Prescriptive Authority Level I and Minor Ailments I) will be recorded in the member's profile. The member is reminded that his/her individual learning portfolio is to be kept up to date at all times.



## College Staff Member Farewell

In 2014, **Denise Carr** joined the College staff to fill-in for a leave and never left...until today. One leave, stretched into two leaves, stretched into the offer of a permanent position as the Executive Assistant to the Registrar. Denise has made the decision to enjoy the good life out at the family lakeside home and has resigned her position. During her time at the College, Denise has fulfilled many roles and responsibilities with a smile and a laugh. Always up for a new adventure, Denise will be missed by all.

We wish Denise and Darryl the very best in this new chapter in life.



## From the Desk of the Dean

### Dr. Kishor Wasan

#### College of Pharmacy and Nutrition: Proud of Our Tradition and Home of Research and Practice Innovation

For the latest news from the College, visit our website: [pharmacy-nutrition.usask.ca](http://pharmacy-nutrition.usask.ca)

The College of Pharmacy and Nutrition was a busy place last fall, and you can feel the energy in the air as we get back to work in the new year. I'm proud of all the exceptional people you'll read about below. Here are some of the most remarkable moments from the last few months:

#### Funding announced for Indigenous activities

We're pleased to announce the new Indigenous Activity Fund to provide financial resources for activities to increase Indigenous representation and involvement through the weaving of Indigenous knowledges and practices within the college. The fund will provide \$100,000 over three years starting January 1, 2018, for these activities, and has been secured through donations from various external sources. [Read more.](#)

#### Henry wins internationalization award

Congratulations to **Dr. Carol Henry** who received the George Ivany Award for Internationalization at the fall convocation ceremony on Saturday, October 28. The award is presented for exceptional contributions of a faculty member or administrator toward the internationalization objectives of the university. [Read more.](#)

#### Faculty, alumna win 2017 CBC Saskatchewan Future 40

Congratulations to **Drs. Robert Laprairie, Amy Smith-Morris (BSP 2010), and Holly Mansell** on being named winners of the 2017 CBC Saskatchewan Future 40. Fourth year pharmacy student **Kaitlyn Tress** and alumna **Courtney Junop (BSP 2011)** were also nominated. [Read more.](#)



#### Holiday traditions at the college

Thanks to fourth year pharmacy students **Brett Richter, Kaitlyn Tress, and Katherine DeMong** for dressing up as Santa and his elves to entertain the children at the annual College Holiday Party. The fourth year students continued with the holiday spirit by caroling at the faculty's homes in early December.



#### Grand Challenges Canada

**Dr. Susan Whiting's** work to use ground eggshells to prevent fluorosis was part of a funding announcement by Grand Challenges Canada in November. The organization announced a \$2 million investment in 20 Canadian innovations to address persistent challenges in women's and children's health in low- and middle-income countries. [Read more.](#)

#### Saving health care dollars

The British medical journal The Lancet contacted **Dr. Kishor Wasan** to review the book, *Better Now: Six Big Ideas to Improve Health Care for All Canadians*, by Toronto family doctor Danielle Martin, and also invited him to provide a perspective on health care in Canada. He co-authored an article with **Drs. Jay Kalra and Ellen Wasan** for the journal. [Read more.](#)

#### Graduate student awards

- Congratulations to **Mona Hamada** who received the 56th Eastern Analytical Symposium student research award in Analytical Chemistry. She was one of four graduate student awardees from North America and the only one from Canada. Mona is supervised by **Drs. Anas El-Aneed and Darryl Adamko**.
- Congratulations to **Mays Al-Dulaymi** who has been awarded the 2017 American Association of Pharmaceutical Scientists Graduate Student Research Award in Drug Discovery and Development Interface. Mays is supervised by **Drs. Ildiko Badea and Anas El-Aneed**.

I hope you had a chance to take a break and enjoy your time with family and friends over the holiday season. More exciting things are coming in the new year, and we'll be extending personal invitations for you to join us.

Kish Wasan, R.Ph, Ph.D, FAAPS, FCSPS, FCAHS  
Professor and Dean



## Upcoming Continuing Education

Program	Pharmacists/Pharmacy Technicians	Provider	Date	For more information:
CAPhO Oncology Fundamentals Day for Technicians 2018	Pharmacy Technicians	CAPhO	Jan. 20 Online	<a href="#">Register Now</a>
Chronic Non-Cancer Pain Management & Opioids: Addressing Challenges (Part 1)	Pharmacists	RxFiles	Jan. 23 Telehealth	<a href="#">Regina Brochure</a> <a href="#">Saskatoon Brochure</a>
PAS Conference	Pharmacy Professionals including pharmacy owners and managers, community and hospital pharmacists, pharmacy technicians, students, association executives and academics	Pharmacy Association of Saskatchewan	May 11-13	<a href="#">Register Now</a>
Women's Health Day	Pharmacists	CPDPP	Online	Online courses coming soon - please check the <a href="#">CPDPP website</a>
COMPASS Quality Improvement Coordinator training	Pharmacists/Pharmacy Technicians	CPDPP	Online	<a href="#">Register Now</a>
Update on Immunization (mandatory for injecting pharmacists)	Pharmacists	CPDPP	Online	<a href="#">Register Now</a>
Shingles and Conjunctivitis	Pharmacists	CPDPP	Feb. 5 in-person or live streaming	<a href="#">Brochure</a> <a href="#">Register Now</a>

## Has Your Name of Contact Information Changed?

Please remember to keep personal information accurate and up to date with the College, especially your current place of employment, email address and mailing address. Up-to-date information helps determine the electoral divisions for College elections and allows SCPP to inform its members of urgent matters.

The best way to let the College know of any updates to if your email address, mailing address or place of employment is to log into your member portal and make the changes. Click on the "Member Login" link on the homepage of [www.saskpharm.ca](http://www.saskpharm.ca) at the top right of the page.

### Saskatchewan Health Authority Members

The email extension for Saskatchewan Health Authority staff has been changed. However, the College's profiles are not automatically updated. Please log into your member portal to update your information so that you don't miss out on important notices, including the College newsletters.

## Reference Manual Updates

### Dispensing Mifegymiso®

Health Canada originally approved the drug Mifegymiso®, a two-drug combination product that provides a non-surgical option for early abortion, in July 2015. Mifegymiso® became available to the Canadian public in January 2017.

On November 7, 2017 Health Canada released updates regarding the Mifegymiso® product monograph and the Risk Management Plan as well as updates to prescribing and dispensing information for Mifegymiso®.

For more information and the College's recommendations, please read the updated reference manual document in the SCPP website [here](#).

### Pharmacist Assessment Record (PAR) - Emergency Contraception

The form and supplemental information for PAR have been updated to reflect the latest statistics and guidelines.

# Pharmacy Examining Board of Canada (PEBC) Examination Dates

## Pharmacist Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Spring Pharmacist Qualifying Examination	MCO: May 22 to May 29, 2018	Feb. 23, 2018
	OSCE: May 27, 2018	
Summer Pharmacist Evaluating Examination	July 4 & 5, 2018	March 29, 2018

## Pharmacy Technician Schedule of Exams

Examination Name	Examination Date	Application Deadline Date*
Winter Pharmacy Technician Qualifying Examination	OSPE: April 7, 2018	Registration Closed
	MCO: April 8, 2018	
Spring Pharmacy Technician Evaluating Examination	April 29, 2018	Registration Closed
Summer Pharmacy Technician Qualifying Examination	MCO: September 8, 2018	June 8, 2018
	OSPE: September 9, 2018	
Fall Pharmacy Technician Evaluating Examination	October 13, 2018**	June 22, 2018

\* Applications must be RECEIVED by the PEBC office no later than the application deadline date.

\*\* Bridging candidates **must** have the PEBC Evaluating Examination completed by December 31, 2018. The October 13, 2018 sitting is the last opportunity to fulfill the deadline requirement.

## Notes from the Field

### Break and Enters

There have been several break and enters of pharmacies where methadone (both stock solution and filled prescriptions) as well as other prescriptions were stolen.

The College recommends:

- that prescriptions for narcotic and controlled drugs that have been filled and are waiting for pick-up be stored in the safe with the same "alert" system as used for items stored in the fridge, and
- that the stock solution for methadone be stored in a secured location (preferably the safe) and whenever possible, fridges containing individual patient methadone be locked/secured.

## SCPP Members Facebook Group – Join Us!



The SCPP Members Facebook group gives members quick access to important notices and drug schedule changes. As well, members can enjoy notices of upcoming events, training, answers to frequently asked questions and more. Members are encouraged to take an active role in the group and post items and questions they think will benefit the community.

The group is available only to SCPP members who request access. Because it has been set up as a "secret" group, it is not viewable by non-members or even findable. This makes it a more secure platform to convey information and for members to ask questions.

### Join the Group

Any SCPP member who is a Facebook user is encouraged to join the group. To join, email [info@saskpharm.ca](mailto:info@saskpharm.ca) with "Join SCPP Members Group" in the subject line. Please include a first and last name, licence number and the email address associated with your Facebook account in the body of the email. An invitation to join the group will be sent via Facebook. Participants can leave the group at any time.

# District Five National Association of Boards of Pharmacy and American Association of Colleges of Pharmacy

931 Briar Ridge, West Des Moines, Iowa 50265-5784

Telephone – (515) 707-9118

E-Mail = LKJessen@aol.com

## ANNOUNCEMENT

### 2018 District Five Individual Study Grant

**Criteria:** NABP/AACP District Five will make available grant money, not to exceed 3,000.00 per grant, to award **two grants** within the district to study topics which benefit students, pharmacy education or pharmacy practice. Topics of interest to the boards and colleges in District Five are suggested, but researchers will not be limited to these topics. The grant recipients or designees are expected to present their report or findings at the District Five Annual Meeting in the year following the award. It is expected that the college or board sponsoring the recipient will pay for the cost of attendance at the meeting. **It is the policy of District Five NABP/AACP that no indirect costs will be funded out of grant awards. Any funds not expended for the awarded purpose, must be returned to District Five.**

**Eligibility:**

- Individual students with faculty or Board of Pharmacy advisor
- Student organizations with faculty or Board of Pharmacy advisor
- Faculty members
- Board of Pharmacy members

**Application:** Applications should not exceed five pages in length and should include the following information:

1. Rationale (background and reason for doing the study)
2. Specific goals of study (what are you trying to achieve)
3. Names of personnel involved
4. Methods by which goals will be attained
5. Date of completion (prior to the August 2019 District Five NABP/AACP Annual Meeting in Minnesota so that the results can be presented there)
6. Justification of use for funds received (budget)

**Selection of Recipient:**

The District Secretary/Treasurer will call for applications to Deans, department heads, and ASP advisors at member colleges and to Boards. **Applications are due to the Secretary/Treasurer (Lloyd K. Jessen) by March 31, 2018** and will then be distributed to the District Five Study Grant Committee. Selection and notification of the recipient(s) will be made by **May 12, 2018**.

**Past Topics:**

- Coordination of Care Models
- Pharmacist Prescriptive Authority
- Innovations in Continuing Pharmaceutical Education
- Developing Interdisciplinary or Innovative Models of Practice and Education
- Medication Errors and Patient Safety
- Pharmacists' Delivery of Public Health Services Survey
- Assessing Medication Adherence Beliefs & Practices of District Five Community Pharmacists
- Assessment of CPE in Chronic Disease Management
- Incorporating Assessment and Prescribing for Ambulatory Ailments Skills Into Practice

**Submit Applications to:**

Lloyd K. Jessen, Secretary/Treasurer, District Five NABP/AACP, 931 Briar Ridge, West Des Moines, IA 50265-5784  
Or E-mail to: [LKJessen@aol.com](mailto:LKJessen@aol.com)

IOWA Board of Pharmacy ▪ MINNESOTA Board of Pharmacy ▪ NEBRASKA Board of Pharmacy ▪ NORTH DAKOTA Board of Pharmacy  
SOUTH DAKOTA Board of Pharmacy ▪ MANITOBA College of Pharmacists ▪ SASKATCHEWAN College of Pharmacy Professionals

DRAKE UNIVERSITY College of Pharmacy & Health Sciences ▪ UNIVERSITY OF IOWA College of Pharmacy ▪ UNIVERSITY OF MINNESOTA College of Pharmacy ▪ CREIGHTON UNIVERSITY School of Pharmacy & Health Professions ▪ UNIVERSITY OF NEBRASKA College of Pharmacy ▪ NORTH DAKOTA STATE UNIVERSITY College of Health Professions—School of Pharmacy ▪ SOUTH DAKOTA STATE UNIVERSITY College of Pharmacy & Allied Health Professions ▪ UNIVERSITY OF MANITOBA College of Pharmacy ▪ UNIVERSITY OF SASKATCHEWAN College of Pharmacy & Nutrition



# Eat Well Saskatchewan

## A Dietitian Call Centre Pilot Project for First Nations Communities



(taken from the *Eat Well Saskatchewan* January 8, 2018 letter)

The Government of Canada, First Nations and Inuit Health Branch (Saskatchewan) and Dietitians of Canada are excited to launch **Eat Well Saskatchewan** – a dietitian call centre pilot project for First Nations communities in Saskatchewan. This service will provide free, easy access to the trusted advice of a dietitian via telephone or email to First Nations communities in Saskatchewan and their health providers to improve healthy eating knowledge and behaviours.

**Eat Well Saskatchewan** will be piloted for a 3-month period beginning January 8, 2018 and ending March 29, 2018. The toll-free line is 1-833-782-7800 and will be open Monday to Friday 10 a.m. – 4 p.m. (except statutory holidays). Outside of these hours, callers may leave a voice mail message and a dietitian will return their call. Emails can be sent anytime of the day/week to [info@eatwellsask.ca](mailto:info@eatwellsask.ca).

It is the vision of **Eat Well Saskatchewan** that in the near future, a permanent provincial dietitian call centre will be made available so all Saskatchewan residents have free, easy access to evidence-based nutrition information from anywhere in the province. This would be similar to other provincial dietitian call centres that already exist in Ontario, Manitoba, and British Columbia as well as a new dietitian call centre opening in Newfoundland later this year.

As health professionals committed to supporting the health and wellness of Saskatchewan residents, particularly First Nations communities, **Eat Well Saskatchewan** is encouraging promotion of this service and suggests the following:

- Hang up the **Eat Well Saskatchewan** [posters](#) in your workplace where clients can easily see them.
- Hand out the **Eat Well Saskatchewan** [postcards](#) and [FAQ document](#) to clients and encourage them to use the service.
- Share the **Eat Well Saskatchewan** information on your organization's website.
- Share the **Eat Well Saskatchewan** information on your social media pages.

If you have any questions about **Eat Well Saskatchewan**, please contact either Danielle Switzer, B.Sc.(Nutr), RD, Lead Dietitian, **Eat Well Saskatchewan** at [danielle.switzer@dietitians.ca](mailto:danielle.switzer@dietitians.ca) or Sara Langley, RD, CDE, First Nations and Inuit Health Branch, Saskatchewan at [sara.langley@canada.ca](mailto:sara.langley@canada.ca).

# SCPP 107th Annual General Meeting

## Save the date!

SCPP 107th Annual General Meeting  
Saturday, May 12, 2018  
DoubleTree by Hilton, Regina

More details to follow

SCPP's 107th Annual General Meeting will be held during the  
2018 PAS Annual Conference, May 11-13, 2018