

## President's Holiday Message



Once again, here we are at the end of a year. As president of SCP, I wish everyone a happy holiday season, filled with family, friendship, laughter and love. This is the time of year for reunion, reflection, and renewal. How does this relate to pharmacy?

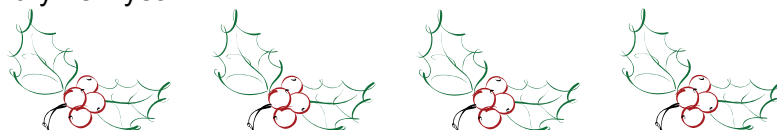
Reunion of our profession is particularly meaningful at this time. Pharmacy has begun a monumental change of mindset, direction, and scope of practice across the country. Now, more than ever, is the time for us to reunite as a profession and move forward with common purpose. Only as we unite in the face of change can we remain strong and dedicated, uniformly offering our patients the services we are so well-situated and well-trained to deliver, the services they deserve and need in the face of stretched health care dollars. There is strength in numbers: let us build our strength and confidence as we lean on each other and face the challenges ahead with united spirit and resolve.

Reflection: take some time during the holiday season to reflect on the past year of pharmacy practice in Saskatchewan. We have seen Prescriptive Authority and Minor Ailments Prescribing come to fruition. As apprehensive as we may have been about our ability to undertake these services, the uptake has been impressive and the processes are becoming second-nature to us already. If we reflect back to one year ago, we realize we have indeed begun to change our practice, step by step. The first step is the hardest. Let us take courage and pride from this beginning and embark on the road ahead knowing how far we have successfully come.

Let us embrace renewal of our practice: the way we think about ourselves, our roles, the meaning of our oaths in the context of practice change. The public is aware of and demanding of expanded services. The services we have always provided are not new: they were informally part of our traditional dispensing. But these cognitive services are now formally recognized as critical to comprehensive and collaborative health care. Let us seize the opportunity to renew our approach to these services: to offer them as unique entities, valuable for themselves, in addition to tradition. Technician regulation is on the horizon. What better time to concentrate on renewal of roles and responsibilities?

Practice change is achievable. It has begun. I am confident in the abilities of each and every pharmacist in the province. Let us ring in the New Year with a united, thoughtful and novel approach to the proud practice of our profession. I wish you all a prosperous and healthy new year.

Joan Bobyn  
President



100th ANNIVERSARY  
**1911-2011**  
SASKATCHEWAN COLLEGE OF PHARMACISTS

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(term ends June 30, 2012)

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(term ends: June 30, 2013)

**Division 2**

Lori Friesen, Melfort  
(term ends: June 30, 2012)

**Division 3**

Sheldon Ryma, Prince Albert  
(term ends: June 30, 2013)

**Division 4**

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(term ends: June 30, 2012)

**Division 5**

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(term ends: June 30, 2013)

**Division 6**

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**Division 7**

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**Jeannette Sandiford**

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Administrative Assistant

**Andrea Wieler**

Administrative Assistant

- Council was provided an update on the planning for the upcoming Inter-D5 Conference that will be held November 16 & 17, 2012 in Saskatoon. We are exploring with our planning partners a larger conference involving all health disciplines. More information will be provided as the program is finalized.
- Council received a report on the Governance Summit that President Bobyn and Registrar Joubert attended November 7, 2011. As Council will be meeting February 15, 2012 for their strategic planning session, some of the strategic issues may be:
  - 1) Patient and family centred care –the Ministry of Health challenges the health care system to adopt a patient and family centred approach to providing care within 10 years. What does this mean for SCP and pharmacists? What is SCP's role and how do we fulfill that role?
  - 2) Primary health care redesign - what does this mean for the profession and what is SCP's role in this process?
  - 3) Threats to self-regulation – Self-regulating status of professions is being challenged. Recently teachers in British Columbia lost this privilege. Initiatives are underway in the United Kingdom to replace self-governing professions with public bodies (publicly led but administered by the profession). Should we be concerned? Do we defend our current status or begin preparing for its loss?
  - 4) One of the major strategic directions from our strategic planning workshop last March was "practice redesign". What does this mean and how do we accomplish this direction?
  - 5) Evidence continues to accumulate that adverse events threaten the sustainability of health care systems. A significant proportion of these events include unsafe medication practices. The professional literature is divided on concluding who is responsible for safe medication practices. Some suggest this is the role of the pharmacist, others suggest this is the role of other health care professionals, while a third group proposes that this is a shared responsibility amongst providers with some of those suggesting that pharmacists play a lead role. What is Council's position and how does this affect our public protection mandate and our vision of "Quality pharmacy care in Saskatchewan"?
  - 6) This meeting's education features research that questions the pharmacist's role in medication adherence. What can we do about this?
  - 7) Reports from the US and the Public Safety Canada Workshop held June 2 and 3 advise that prescription drug abuse and misuse is a serious problem that is growing. What is SCP's and the pharmacist's role in addressing this problem and how to we accomplish it?
- Council was informed that the SCP Centennial Scholarship Fund Inc. has just received confirmation of charitable status from the Canada Revenue Agency. Please see article on page 7 of this issue.
- Council received information regarding the Working Group working on the shortage of pharmaceuticals as requested by Minister of Health Aglukkaq. The Canadian Pharmacists Association (CPhA) continues their active involvement in leading the coalition and have recently confirmed engaging the Saskatchewan Drug Information Service as one of the two organizations to be capturing this data. Please see article on page 6 of this issue for more details.
- Council approved the addition of four new minor ailments to Minor Ailments Prescribing. SCP would like to acknowledge the efforts of the Interdisciplinary Advisory Committee as they continue to work towards better accessibility of medications for the public of Saskatchewan. More information will be provided as we prepare to roll out these new initiatives.
- Two surveys regarding the regula-

tion of pharmacy technicians as a self-regulated profession (a new class of member under the Saskatchewan College of Pharmacists) will be distributed early 2012. One survey is addressed to pharmacy managers and will be issued to community pharmacy managers and directors of pharmacy in hospital settings within the province. The second survey is addressed to all pharmacy assistants currently working in the field. Please watch your email for information on distribution. **We request that all pharmacy managers please provide SCP with a current email address.**

- PIP Access as a mandatory standard. While Council is aware that some integrated pharmacies have been experiencing critical problems with the system and that the solutions are being implemented by eHealth Saskatchewan, Council passed the final version of the bylaw for approval of the Minister of Health.
- Council has approved in principle bylaws regarding the establishment of and training for privacy officers at each pharmacy. With that in mind, arrangements are being finalized for such training to begin early in 2012. The learning objectives for this training are as follows:
  - (a) Definition of terms related to privacy and confidentiality, as well as the application in pharmacy practice.
  - (b) Tools to develop a policy and procedure manual (section 16 of HIPA) and an understanding of the requirements that must be in the manual.
  - (c) What is a privacy breach and the consequences of such. What steps must be taken in the event of a breach. Provide tools to assess their community phar-

macy for potential breaches.

- (d) Tools to prepare their community pharmacy for HIPA and PIPEDA (possibly provide templates for the top 10 to do's). Ensure privacy officers (participants) understand the consent rules around collection, use, and disclosure of personal health information. Including primary purpose and secondary purposes (authorized and unauthorized).
  - (e) Ensure privacy officers (participants) understand the regulations regarding safe retention and disposal/destruction of health records (personal health information) (Section 22 of HIPA). Ensure privacy officers (participants) understand individual's right to access information about themselves and the rules for amendments to that information. (Sections 9 & 10 of HIPA).
  - (f) Role of the privacy officer in guiding decisions and resolving conflicts at the practice site.
  - (g) Role and responsibilities of the privacy officer/pharmacy manager in designating and revoking staff privileges in accessing and using PIP.
- Council welcomed Dr. David Blackburn who shared some of his findings from his study that led to the title of his article, "Medication Adherence Does Not Appear To Be A Clinical Priority Among Community Pharmacists" that was published in the Canadian Pharmacists Journal in Sept/Oct 2011. The title certainly catches everyone's attention and the content is enlightening.

### Joint Meeting of the PAS Board, CSHP Executive and SCP Council

A joint meeting of the three Saskatchewan pharmacy organizations (regulatory and advocacy) took place in Regina the morning of December 8, 2011.

#### Issues that were discussed:

- • Disciplinary actions – process, costs, alternatives, support for members.
- • Ministry of Health Primary Care Redesign Initiative – presentation by Sheila Achilles with the Saskatoon Health Region and Margaret Baker with Saskatchewan Health.
- • Evolving scope of practice:
  - • Minor Ailments implementation
  - • Immunization
  - • Access and ordering of Lab Tests
- • Public Education Roles and Responsibilities
- • Continuing Education Roles and Responsibilities
- • PIP and CE RX messaging
- • Seamless Care
- • Blueprint for Pharmacy



At our annual meeting last April during the PAS Conference, we disclosed our financial strategies to minimize future fee increases. Part of our commitment was accountability to members on achieving this plan. Accordingly, we are reporting that we have or are expected to accomplish the following:

#### Staffing and Administration

- Our total staff complement remains unchanged with additions only to replace attrition.
- Staff salary adjustments limited to the cost of living.
- Continue part-time Field Officer and a part-time pharmacist and administrative support for development of technician regulation and other administrative needs financed via the temporary pharmacy permit fee surcharge of \$300.
- Reduced out of province travel.
- Except for training on our new data and information management system (in1Touch), professional and staff development has been eliminated.
- Leveraging our In1Touch System for our “paper light” strategy resulting in reduced costs of supplies, paper, copying, printing, equipment.
- Office renovations are deferred to 2012 and will be financed from our Building Fund rather than membership fees.

#### Discipline Mitigation Strategies

- Increases in the number of complaints handled by:
  - Lower cost low level resolution strategies for informal complaints
  - Formal complaints – under the Act, we are required to refer written complaints to the Complaints Committee for investigation. Once the investigation is completed and when it is appropriate we offer alternative dispute resolution (e.g. mediation) strategies. Both the complainant and respondent must agree to this process. To date, three complaints are being submitted to this process.
- Our \$60,000 reserve for catastrophic costs was depleted and we expect to recover and increase this reserve to \$120,000.
- Other process are being used when the complainant does not submit a formal written complaint
  - Unsubstantiated complaint warning letters
  - Newsletter articles
  - Focused pharmacy practice reviews
  - Targeted memos to pharmacies

#### Fiscal

- Prudent cash flow management through investment of cash not needed for operations into interest bearing instruments.
- Increased Finance Committee oversight with one extra meeting this year.
- Investment objectives for funds in reserve have been reviewed to maximize interest and minimize risk.
- Continue to pursue operating reserve target of 50% of administrative costs.
- Catastrophic cost protection mechanisms such as bonds and insurance have been investigated with questionable results.

#### Future

- Allocate additional reserves accumulated from operating surpluses towards minimizing fee increases.
- Replace and increase reserve.
- Publish indicators from Pharmacy Practice Reviews as benchmarks for pharmacies to measure their performance.
- Investigate competency assurance initiatives to focus on performance.
- Investigate medication incident reporting systems and other strategies to reduce medication errors.



## From the Desk of the Dean

Dr. David Hill  
College of Pharmacy and Nutrition,  
University of Saskatchewan

I am pleased to report on a number of special events that took place this fall.

The Canadian Council for Accreditation of Pharmacy Programs conducted its Site Visit Evaluation of our professional program in pharmacy on November 20-23. The itinerary included interviews with faculty, staff, preceptors, the University President and Provost, and visits to practice sites, the University Library and the new health sciences building. Members of the site visit team were Dr. Wayne Hindmarsh, CCAPP Executive Director, Dean James Kehrer from the University of Alberta, Marshall Moleschi, CCAPP Board Member, Jake Thiessen from the University of Waterloo and Dr. Joan Bobyn as SCP observer.

Prior to the site visit, the College provided the CCAPP evaluators with a comprehensive self-assessment of our program. I would like to thank Drs. Linda Suveges, Dennis Gorecki and Derek Jorgenson, Co-chairs of the Self-Assessment Committee, and its representatives from the study body, faculty and staff, and community and hospital practitioners for their tremendous work in compiling the self-assessment. Thanks are gratefully extended as well to all those who participated in the site visit.

This process is essential to ensure our pharmacy education program meets the standards as outlined by CCAPP and our students are competent when they complete the Bachelor of Science in Pharmacy degree. The College will have the opportunity to respond to the evaluation team's comments and recommendations prior to receiving our accreditation status award in late June 2012.

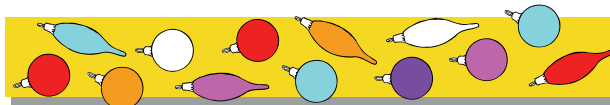
The University of Saskatchewan hosted its 2<sup>nd</sup> annual *Discovery Day in Health Sciences* on November 10, which is jointly sponsored by the Canadian Medical Hall

of Fame and TD Canada. The event gives secondary school Aboriginal students and teachers the opportunity to explore a variety of career options in the health sciences. Over 120 students attended Discovery Days and participated in workshops such "How medicines are prepared" with the Division of Pharmacy; "The Food Factor Challenge" with the Division of Nutrition and Dietetics; "So you want to be a surgeon" with the College of Medicine;" and "Clinical Nursing Skills in Action" with the College of Nursing.

The University also hosted a *One Health Workshop* on December 13-14, 2011 in Saskatoon. The goal of the workshop was to bring together researchers in each of the health and life science disciplines, health region representatives and other health care organizations, such as VIDO, to engage in dialogue around potential research and undergraduate and graduate education programs in this emerging signature area for the University. Dr. Marguerite Pappaioanou, Executive Director of the Association of American Veterinary Medical Colleges, and Dr. Baljit Singh, Professor and Associate Dean Research with the Western College of Veterinary Medicine, were keynote speakers for the workshop.

If you have questions or comments on the above, please get in touch with me at [david.hill@usask.ca](mailto:david.hill@usask.ca). We welcome your feedback.

From the faculty and staff of the College of Pharmacy and Nutrition, I wish you a very happy holiday season and all the best for the New Year.



## The Saskatchewan Pharmacy Museum Society

The Saskatchewan Pharmacy Museum Society (SPMS) is a not-for-profit organization which is managed by volunteers. Funding is based on a yearly membership fee, which has been augmented by a silent auction at the PAS annual conference. The SPMS has been collecting and preserving pharmacy artifacts and archival material for more than 25 years. If you are interested in a membership, would like to donate any items or make a tax-deductible donation, please contact Brenda Prystupa at [brenda.prystupa@skpharmacists.ca](mailto:brenda.prystupa@skpharmacists.ca) or call 306-359-7277.

[www.mypharmacistknows.com](http://www.mypharmacistknows.com)

This website was established to answer all the questions that you and your patients may have about Prescriptive Authority. SCP is asking all Saskatchewan pharmacists to visit the site for any questions they may have about Prescriptive Authority and as a resource for your patients' frequently asked questions. Both pharmacists and patients will benefit from the information found at [www.mypharmacistknows.com](http://www.mypharmacistknows.com).

## **National Drug Shortages**

Information from the Canadian Pharmacists Association (CPhA)

Since March 2011, CPhA has been leading a Working Group focusing on the issue of drug shortages. At the request of the federal Minister of Health, the Working Group's primary focus has been to establish a national drug shortage reporting system, so that pharmacists and other health practitioners can access information on which drugs are anticipated to be, or are currently in short supply.

As a result of our efforts, Canada's two leading drug manufacturing associations, the Canadian Generic Pharmaceutical Association (CGPA, representing generic manufacturers), and Canada's Research-Based Pharmaceutical Companies (Rx&D, representing brand name manufacturers), have agreed to collect information from their members about drug shortages. This information will be posted publicly on two existing regional drug shortages reporting websites, the [Saskatchewan Drug Information Service](#), and [Friday PM](#). Pharmacists can now begin accessing this information.



The Working Group wanted to ensure that drug shortages information could be publicized as quickly as possible. However, there are limitations to the process described above. Pharmacists will not be able to report drug shortages into this system directly. Drug shortage information from companies who are not members of CGPA or Rx&D may not be captured. Therapeutic alternative information will not be included. As a result, the Working Group is continuing to work on a more robust system that would contain these features. We are hoping to launch this system in 2012.

If you are unsure how to cope with drug shortages, CPhA recently updated its "[Drug Shortages: A Guide for Assessment and Patient Management](#)." This document is available for your use. In the meantime, CPhA continues to work with various stakeholders, including industry groups, Health Canada and our international counterparts, to look at means to address the root causes of shortages.

If you have any questions, please don't hesitate to contact [Jeff Morrison](#), CPhA Director of Government Relations and Public Affairs.

## **Handle with Care: Patient Records**

Information supplied by the Saskatchewan Ministry of Health

The old saying that there is "no such thing as bad publicity" has a nice ring to it, but health professionals know better. No one wants to hear their name mentioned on a news report about privacy violations of patient information. Or worse, on a court summons.

In addition to the threat of fines of up to \$500,000 and possible jail time, privacy violations can damage the reputation of an individual and their profession for years to come.

A recent case of thousands of medical files discovered in a Regina recycling bin received significant negative media attention.

This incident drives home the importance of trustee responsibility for health information.

The *Health Information Protection Act* (HIPA) and its regulations describe the responsibilities of people who are "trustees" of personal health information.

Under HIPA, trustees have a duty to:

- ensure records are stored safely and securely;
- prevent unauthorized access to the information;
- ensure patients have access; and
- during disposal, protect the patient privacy until the records are fully destroyed.

Protect yourself and those you work with by making sure you have a clear procedure in place for handling and protecting the personal health information of your clients.

The Ministry of Health advises that all trustees and their office managers should review their compliance with information protection laws and regulations, and make adjustments to processes and security measures where necessary. Read the Saskatchewan Information and Privacy Commissioner's Advisory for Saskatchewan Health Trustees for Record Disposition [here](#). For more information please click [here](#) or contact SCP at 306-584-2292 or [info@saskpharm.ca](mailto:info@saskpharm.ca)



## Building Partnerships for Better Access to Health Services in French in Saskatchewan

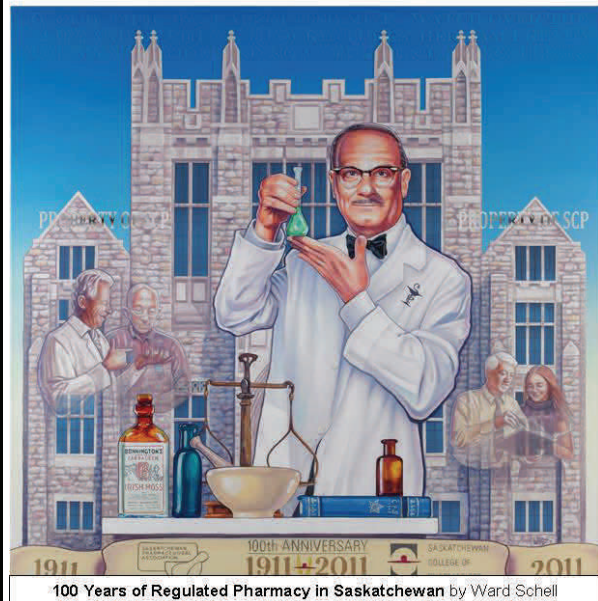
The non-profit organization, the Réseau Santé en Français de la Saskatchewan (RSFS), known as the Saskatchewan provincial network for health services in French, is engaging its five key health partners - professional associations, post-secondary institutions, health services organizations, the francophone community and governments - to improve access and quality care for the French-speaking community. The vision is the creation of a favourable environment in which francophones in Saskatchewan are able to seek and receive health services in French, and where health institutions and health professionals are actively offering a continuum of quality services in French adapted to the needs of the French-speaking population of Saskatchewan. By strengthening collaborations with leaders in the health care sector and with the community, it is possible to implement achievable and practical approaches.

### What can you do as a health professional?

- If you are a healthcare professional who can speak French, we encourage you to self identify [here](#).
  - Become a member of the RSFS [here](#).
  - To improve or practice your language skills, a list of opportunities can be sent to you on a regular basis. Most of the events are free of charge:
  - Participate in our francophone networking activities;
  - Take part in health promotion and prevention events in the francophone community and use your own specialty of training;
  - Take online courses in French such as courses offered through the [educentre](#) or the [Institut Français](#) in Regina; and
  - Attend our health forum conference (May 11-12, 2012 in Saskatoon, SK)
- Spread the word among your colleagues and encourage them to self identify.

For more information, please contact Réseau Santé en Français de la Saskatchewan at 306-653-7445 or [rsfs@shaw.ca](mailto:rsfs@shaw.ca).

## Centennial Scholarship Fund



SCP is pleased to announce the formation of the Saskatchewan College of Pharmacists Centennial Scholarship Fund Inc. It replaces the Diamond Jubilee Scholarship Fund and will continue to provide scholarships for qualified pharmacy students at the College of Pharmacy and Nutrition at the University of Saskatchewan. Selection is based on academic achievement, leadership, financial need and aptitude in the field of Pharmacy. The Centennial Scholarship Fund Inc. is registered as a charitable foundation with the Canada Revenue Agency.

SCP has printed a limited number of reproduced prints of "100 Years of Regulated Pharmacy in Saskatchewan". For each donation of \$150.00 or more, reproductions of the art piece (with a Certificate of Authenticity) will be forwarded from SCP as a gift with a charitable donation receipt. For more information on how to donate and receive a reproduction of "100 Years of Regulated Pharmacy in Saskatchewan", call 306-584-2292 or [info@saskpharm.ca](mailto:info@saskpharm.ca).

## Using [www.saskpharm.ca](http://www.saskpharm.ca) to Update Your Personal Information

All members of the Saskatchewan College of Pharmacists are responsible for keeping their information current. This includes: name, address, phone, email and employers changes. SCP asks that all changes be made to your secure member profile at [www.saskpharm.ca](http://www.saskpharm.ca) by using the following steps:

- Use your provided SCP login information (provided to you when you registered/renewed your membership)
- Once logged in you are able to access the following options:
  - “View Profile”
  - “Edit Profile”
  - “Invoices”
- Select “View Profile”
  - Change the required information
  - Save your changes

**Please note: At the current time all employment changes must be done by contacting the SCP office at 306-584-2922 or at [info@saskpharm.ca](mailto:info@saskpharm.ca). Please do not hesitate to contact the College should have any questions or concerns.**

### **ATTENTION PHARMACY MANAGERS:**

**We need your email addresses!  
Please forward this information  
to 306-584-2292 or  
[info@saskpharm.ca](mailto:info@saskpharm.ca)**

### **Staff Retirement**



Cheryl Klein

The Saskatchewan College of Pharmacists said good-bye to long time Senior Administrative Assistant **Cheryl Klein** on November 1, 2011 as she formally retired after 25 years with the SCP. Over the years, her duties with our registration and licensing system involved interacting with many members. Throughout these years, many technological and administrative changes took place in our office and Cheryl was a valued and loyal employee through them all, having helped plan and implement many of them. We will miss being able to tap into her vast knowledge of pharmacy and pharmacist regulation in Saskatchewan as well as just having her here with us as a colleague and friend.

**We wish you all the best, Cheryl – may your retirement years be many with good health and happiness!**



## The Redesign of Primary Health Care in Saskatchewan

### Free Telehealth Session

Wednesday January 18, 2012  
7:00 - 9:00 p.m.

All Telehealth sites in Saskatchewan

**Registration Deadline: January 13, 2012**

Free Admission  
2 CEU's

Save the date and join the Pharmacy Coalition on Primary Care (PCPC) for a presentation on the Redesign of Primary Health Care in Saskatchewan. Sheila Achilles, Director of Primary Health, Saskatoon Health Region, will lead a presentation that will allow participants to gain an understanding of what Primary Health Care means. Participants will be able to recognize the direction that Primary Health Care is going in Saskatchewan and gain an understanding of the pharmacist's role in Primary Health Care. Pharmacists in all settings will benefit from this session. At the end of this presentation PCPC will facilitate an in-depth discussion about what sort of initiatives pharmacists have taken in the province to expand their clinical services in collaboration with other health care providers. The discussion will be open to all participants, who are encouraged to share their success stories and challenges with the redesign and implementation process.

For more information and registration please contact the Saskatchewan College of Pharmacists at 306-584-2292 or at [info@saskpharm.ca](mailto:info@saskpharm.ca).



**Please note: Registration is required by all participants to ensure that the local Telehealth Office in your region can support this session.**

## CSHP's 43<sup>rd</sup> Professional Practice Conference (PPC) 2012

February 4 – 8, 2012  
The Sheraton Centre Toronto Hotel  
123 Queen Street  
Toronto, ON

The Canadian Society of Hospital Pharmacists is the national voice of pharmacists committed to the advancement of safe, effective medication use and patient care in hospitals and related health care settings. CSHP is the leading influence on the advancement of hospital pharmacy practice in Canada.

### Goal:

To provide registrants with quality educational sessions.

### Objectives:

- To provide registrants with educational sessions which will inform, educate and motivate clinical practitioners and managers.
- To provide leadership in hospital pharmacy practice by presenting sessions on innovative pharmacists' roles, pharmacy practice and pharmacy programs.
- To promote life-long learning skills through active participation in problem-based workshops.
- To promote excellence in pharmacy practice through oral and poster presentations of original work and award winning projects.
- To provide an opportunity for Pharmacy Specialty Networks to meet.

More information on this upcoming conference can be found at [www.cshp.ca/events/ppc/2012](http://www.cshp.ca/events/ppc/2012).

## BEST WISHES FOR A SAFE & HAPPY HOLIDAY SEASON FROM THE STAFF AT SCP

<b>Dawn Brown</b>	<b>Heather Neirinck</b>
<b>Jeanne Eriksen</b>	<b>Lori Postnikoff</b>
<b>Pat Guillemain</b>	<b>Jeannette Sandiford</b>
<b>Ariel Hamel</b>	<b>Audrey Solie</b>
<b>Ray Joubert</b>	<b>Andrea Wieler</b>

**Holiday Office Schedule:** Closed December 23, 2011 (12 noon) to January 2, 2012

**Regular Office Hours Resume:** January 3, 2012  
8:00 a.m. – 12:00 noon  
1:00 p.m. – 4:30 p.m.

## Inspire Health Care Quality Summit 2012

“Learn. Lead. Transform”

April 17-18, 2012  
TCU Place  
Saskatoon, SK

Join health care leaders, administrators, front-line and community based care providers to learn how to create safer, more efficient and patient and family-centred health care services.

650 people attended the inaugural Health Care Quality Summit held in Regina last April. The 2012 Health Care Quality Summit will feature Jim Easton, National Director for Improvement and Efficiency for the UK's National Health Service; and Liz Crocker, author, teacher, health care advocate and Vice-Chair of the Institute of Patient and Family Centred Care. In addition to keynote presentations, the Summit will offer panel discussions and stories of local Quality Improvement initiatives.

### Call for Presentations

Are you a quality improvement champion? Share your story and inspire other to make care better and safer for patients! If you have helped design or redesign a health care service or process your story could help teach and motivate others to make or lead change in their own care area.

The **Health Care Quality Summit 2012** is looking for presenters to share their strategies, successes and challenges in:

- Implementing a patient and family-centred approach to health care;
- Improving access, coordination or care delivery within a Primary Health Care setting;
- Improving care for underserved populations; or
- Engaging students, patients and providers in change.

Visit [www.qualitysummit.ca](http://www.qualitysummit.ca) to submit your proposal. **The deadline for submission is January 13, 2012**

### Green Ribbon Awards: Call for Entries

**SAHO's Green Ribbon Award** recognizes SAHO member organizations that have designed or redesigned a process to improve health service delivery, create more effective and efficient behind-the-scenes processes, or achieve better outcomes for population health. This award program is designed to nurture and recognize initiatives that incorporate system-wide quality improvement, excellence and innovation.

SAHO is accepting submissions for the 2012 Green Ribbon Awards. The awards will be presented on Tuesday, April 17, 2012 at TCU Place as part of the Health Care Quality Summit. Visit [www.saho.org](http://www.saho.org) to apply. **The deadline for submissions is January 13, 2012.**

**inspire**  
Health Care Quality Summit 2012



# 11th Annual PAS Conference: Promoting a Healthy Mind and Body

April 27-29, 2012  
Saskatoon, SK

*Promoting a Healthy Mind and Body.* The **PAS** 2012 Conference Planning Committee is excited to announce the keynote will be **Michael Landsberg** and **Catriona Le May Doan**. This year's conference will be held April 27-29, 2012 at the Sheraton Cavalier in Saskatoon. Online conference registration will be available in February 2012.

## **MICHAEL LANDSBERG: From TSN's Off the Record (Saturday Speaker)**



The phrase "off the record" connotes a hushed conversation. TSN's Off the Record, hosted by Michael Landsberg, is anything but. Landsberg's popular talk show, full of personality, brag, fun, healthy argument, sports talk, pop culture allusions, big name personalities and celebrities is one of the most entertaining half hours on Canadian television. Landsberg is also one of the most popular keynote speakers in the country. Anyone who has watched him on television knows how brash and witty he can be, and what great fun he can generate. On stage, he's even better, as he presents a customized, interactive version of Off the Record. Michael Landsberg began his career as an anchor on TSN's flagship show, SportsCentre, where he became one of Canada's most trusted sports voices. In addition to being an excellent host, he also is a man of the community, organizing and hosting dozens of charity events each year.

At our conference Michael will speak about depression. Click [here](#) to read: *Landsberg: His Depression and His Friend Wade Belak*

## **CATRIONA LE MAY DOAN – "The Fastest Woman on Ice" (Sunday Speaker)**



One of Canada's most decorated athletes and the official spokesperson for Saskatchewan Blue Cross, Catriona Le May Doan won Olympic gold medals in the 500m event in long track speed skating at Nagano 1998 and Salt Lake City 2002. A native of Saskatoon, Catriona dominated the sport throughout her career and became known as "the fastest woman on ice." A five-time world champion, she broke 13 world records, held the World record in the 500m for 10 years and still currently holds the Olympic record in that event. In recognition of her accomplishments, Le May Doan was a three-time recipient (1998, 2001, 2002) of the Canadian Female Athlete of the Year award, received the 2002 Lou Marsh Award as Canadian Athlete of the Year, was inducted into Canada's Sports Hall of Fame and appointed an Officer of the Order of Canada. Catriona has a fulfilling speaking and broadcasting career, and was recently awarded her first Gemini Award for Best Sports Analyst at the Vancouver Olympic Games. She is an eloquent speaker and passionate motivator, always encouraging individuals to challenge themselves to reach their full potential. At the conference Catriona will speak about balance: between mind and body, in work, family and personal life.

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For more information, please visit [http://www.sk.bluecross.ca/about\\_us/spokesperson/](http://www.sk.bluecross.ca/about_us/spokesperson/)

For more conference information please contact the [Pharmacists Association of Saskatchewan](#) at 306-359-7277 or [info@skpharmacists.ca](mailto:info@skpharmacists.ca).

## SCP Awards & Nominations

The SCP is pleased to accept nominations for awards to deserving individuals who have made significant contributions to the practice of pharmacy in Saskatchewan and/or promoted the profession.

The Awards will be presented in conjunction with the SCP Annual General Meeting during the 12th Annual PAS Conference at the Sheraton Cavalier in Saskatoon, SK April 27 – 29, 2012.

Terms of reference for the following awards are found [here](#).

- • SCP Award of Merit
- • SCP Certificate of Recognition
- • SCP Honorary Life Member Award
- • SCP Presidential Citation Award
- • Centennial Pharmacy Award

If you would like to nominate someone, please submit a Nomination Form and summary of qualifications based on the supplied Terms of Reference to the Saskatchewan College of Pharmacists by January 31, 2012 via fax at 306-584-9695 or email at [info@saskpharm.ca](mailto:info@saskpharm.ca). Please do not hesitate to contact the College any time you have any questions.